PF441 RSPO Public Summary Report Revision 4 (November / 2016)

RSPO PRINCIPLE AND CRITERIA 4th Annual Surveillance Assessment (ASA4_1) Public Summary Report

Kulim (Malaysia) Berhad

Head Office: K.B 705 80990 Johor Bahru Johor, Malaysia

Palong Cocoa Palm Oil Mill and supply base

KB 504 85009 Segamat Johor, Malaysia

RSPO Public Summary Report Revision 4 (November / 2016)

TABLE of CONT		Page No
	Scope of the Certification Assessment	
1.	Company Details	
2.	Certification Information	
3.	Location(s) of Mill & Supply Bases	
4.	Description of Supply Base	
5.	Plantings & Cycle	
6. C	ertified Tonnage of FFB (Own Certified Scope)	5
7.	Non-Certified Tonnage of FFB (outside supplier – excluded from certificate) if	
8.	Certified Tonnage	5
Section 2:	Assessment Process	6
1. As	sessment Program	7
Section 3:	Assessment Findings	9
3.1 [Details of audit results	9
3.2	Progress against Time Bound Plan	9
3.3 [Details of findings	11
3.3.1	Status of Nonconformities Previously Identified and Observations	
3.3.2	Summary of the Nonconformities and Status	15
Appendix	A: Summary of Findings	
Appendix	B: Approved Time Bound Plan	65
Appendix	C: Certification Unit RSPO Certificate Details	67
Appendix	D: Assessment Plan	68
Appendix	E: Stakeholders Contacted	70
Appendix	F: CPO Mill Supply Chain Assessment Report (Module E - CPO Mills: Ider	ntity Preserved)
		71
Appendix	G: Location Map of Palong Cocoa Palm Oil Mill	75
Appendix	H: Sepang Loi Estate Field Map	76
Appendix	I: Kemedak Estate Field Map	77
Appendix	J: List of Smallholder Sampled	
Appendix	K: GHG Reporting Executive Summary	79
Appendix	L: List of Abbreviations Used	81

PF441

RSPO Public Summary Report Revision 4 (November / 2016)

Section 1: Scope of the Certification Assessment

1. Company Details	1. Company Details					
RSPO Membership Number	1-0080-09-000-00	Date	Member since: 15 June 2009			
Company Name	Kulim (Malaysia) Berhad					
Address	Head office : Kulim (Malaysia) Berhad, K.B. 705 80990 Johor Bahru, Johor, Malaysia Certification unit : Palong Cocoa Palm Oil Mill, K.B. 504 85009 Segamat, Johor, Malaysia					
Subsidiary of (if applicable)	Johor Corporation					
Contact Name	Mrs Salasah Elias					
Website	www.kulim.com.my	E-mail	salasah@kulim.com.my			
Telephone	07 8611611	Facsimile	07 8631084			

2. Certification Information						
Certificate Number	RSPO 61308	7	Certificate Issued Date	23/01/2009		
			Expiry Date	22/01/2019		
Scope of Certification		Palm Oil and Palm Kernel Production from Palong Cocoa Palm Oil Mill and Supply Base (Palong, Mungka, Kemedak, Sepang Loi, UMAC and Labis Bahru Estate)				
Other Certifications						
Certificate Number	Standard(s)	C	ertificate Issued by	Expiry Date		
MY-AR1816	ISO9001:2015	SIRIM	QAS International Sdn Bhd	10/11/2020		
A76502	MS1500:2009		JAKIM	15/06/2019		



RSPO Public Summary Report Revision 4 (November / 2016)

3. Location(s) of Mill & Supply Bases						
Name	Location [Man Deference #]	GPS				
(Mill / Supply Base)	Location [Map Reference #]	Longitude	Latitude			
Palong Cocoa Palm Oil Mill	K.B. 504 85009 Segamat, Johor, Malaysia	102° 47' 06.04″	2° 42' 23.09"			
Palong Estate	Segamat, Johor, Malaysia	102° 44' 55.53"	2° 44' 55.89"			
Mungka Estate	Segamat, Johor, Malaysia	102° 47' 08.35"	2° 41' 15.44"			
Kemedak Estate	Segamat, Johor, Malaysia	102° 46' 07.28"	2° 42' 47.03"			
Sepang Loi Estate	Segamat, Johor, Malaysia	102° 49' 04.08"	2° 41' 32.09"			
UMAC Estate	Bandar Tun Razak, Pahang, Malaysia	102° 48' 23.94"	2° 53' 03.31"			
Labis Bahru Estate	Segamat, Johor, Malaysia	102° 52' 27.92"	2° 25' 49.29"			

4. Description of Supply Base								
Estate	Mature (ha)	Immature (ha)	Infra & Other (ha)	HCV (ha)	Total Planted (ha)	Total Hectarage	% of Planted	
Palong Estate	1,420.52	411.34	84.26	5.68	1,831.86	1,921.80	95.32	
Mungka Estate	1,724.03	0	138.54	67.88	1,724.03	1,930.45	89.94	
Kemedak Estate	1,692.32	0	85.86	15.06	1,692.32	1,793.24	94.37	
Sepang Loi Estate	919.89	0	70.97	12.69	919.89	1,003.55	91.66	
UMAC Estate	1,549.81	0	60.29	2.24	1,549.81	1,612.34	96.12	
Labis Bahru Estate	1,719.89	247.69	129.33	14.53	1,967.58	2,111.44	93.19	
Total	9,026.46	659.03	569.25	118.08	9,685.49	10,372.82	93.50	

Note: Infra = infrastructure

5. Plantings & Cycle Tonnage / Year Age (Years) Estimated Actual Forecast Estate 0 - 3* 4 - 10* 11 – 20 21 - 25 26 - 30 (Nov 16-(Nov 16-(Nov17-. Oct 17) Oct 17) Oct 18) Palong Estate 411.34 1,420.52 0 0 0 26,541 30,383.28 28,496 Mungka Estate 0 1417.06 306.97 0 0 30,310 31,684.76 31,264 Kemedak Estate 1,465.67 226.65 0 28,973 30,182.56 29,835 0 0 782.80 0 19,245 20,242.46 Sepang Loi Estate 0 137.09 0 19,151 UMAC Estate 0 478.57 1,048.56 0 26,349 33,819.05 31,996 22.68 1,063.79 656.10 0 37,758 36,334 Labis Bahru Estate 247.69 0 35,883.25 Total 22.68 5,982.70 3,021.08 0 659.03 169,176 182,195.36 177,076

...making excellence a habit. Page 4 of 81

RSPO Public Summary Report Revision 4 (November / 2016)

6. Certified Tonnage of FFB (Own Certified Scope)						
		Tonnage / year				
Estate	Estimated (ASA4_1) (Nov 16-Oct 17)	Actual (ASA4_1) (Nov 16-Oct 17)	Forecast (RC) (Nov 17-Oct 18)			
Palong Estate	26,541	30,383.28	28,496			
Mungka Estate	30,310	31,684.76	31,264			
Kemedak Estate	28,973	30,182.56	29,835			
Sepang Loi Estate	19,245	20,242.46	19,151			
UMAC Estate	26,349	33,819.05	31,996			
Labis Bahru Estate	37,758	35,883.25	36,334			
Total	169,176	182,195.36	177,076.00			

7. Non-Certified Tonnage of FFB (outside supplier – excluded from certificate) if applicable								
	Tonnage / year							
Independent FFB Supplier	Estimated (Nov 16-Oct 17)	Actual (Nov 16-Oct 17)	Forecast (Nov 17-Oct 18)					
Eng Huat	6,516.01	3,048.97	0					
Kim Ma	3,177.92	6,178.75	0					
Unilease	403.42	0	0					
Hong Bee	963.71	1,760.95	0					
Makin Semarak	0	0	0					
Guan Leng	112.96	0	0					
Chandra Brosis	5,104.00	3,606.70	0					
TOTAL	16,278.02	14,595.37	0					

8. Certif	8. Certified Tonnage								
Mill	Estimated (Nov 16-Oct 17)					Forecast (Nov 17-Oct 18)			
	FFB	СРО	РК	FFB	СРО	РК	FFB	СРО	РК
Palong Cocoa Palm Oil Mill	169,176.0 0	35,696.00	8,526.47	182,195.36	36,101.00	8,654.28	177,076	37,330	8,853
*Volume Extension		506.68	170.23				-	-	-
Total		36,202.68	8,696.70	182,195.36	36,101.00	8,654.28	177,076	37,330	8,853
OER/KER %		21.10	5.04		19.80	4.75		21.08	5.00

*Extended volume



RSPO Public Summary Report

Revision 4 (November / 2016)

Section 2: Assessment Process

Certification Body:

BSI Services Malaysia Sdn Bhd, (ASI Accreditation Number: RSPO-ACC-19) Unit 3, Level 10, Tower A The Vertical Business Suites, Bangsar South No. 8, Jalan Kerinchi 59200 Kuala Lumpur Tel +603 2242 4211 Fax +603 2242 4218 Nicholas Cheong: <u>Nicholas.Cheong@bsigroup.com</u> www.bsigroup.com

BSI is a leading global provider of management systems assessment and certification, with more than 60,000 certified locations and clients in over 100 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems. BSI is ASI Accredited (RSPO-ACC-19) to conduct RSPO assessment since 31/10/2014 with accredited office located at Kuala Lumpur, Malaysia. BSI is accredited for RSPO Supply Chain Certification Systems (SCCS) and Principles & Criteria for Sustainable Palm Oil Production (P&C, Single Site & Group) certification Worldwide.

Assessment Methodology, Programme, Site Visits

This on-site assessment was conducted from 1 - 3 November 2017. The audit programme is included as Appendix D. The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. Mill was audited together with the sample estates (Sepang Loi & Kemedak Estate). A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HCVs, declared conservation areas and local communities. On-site verification on the upgrading of Supply Chain module from MB to IP was conducted on 17 November 2017.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. RSPO Principles & Criterias 2013 (RSPO P&C MYNI-2014) and RSPO Supply Chain Certification Standard 2014 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. The mill was audited together with the estates (or smallholders) of its supply base. The estates sample were determined based on formula $N = 0.8\sqrt{y}$ where y is the number of estates while when applicable, the smallholders sample were determined following the RSPO Certification Requirement for Group Certification Standard 2016. The sampling of smallholders were based on the formula $(0.8\sqrt{y}) \times (z)$; where y is total number of independent group member and where z is the multiplier defined by the risk assessment. The sampled smallholder listed in Appendix K (if applicable).

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

PF441

RSPO Public Summary Report Revision 4 (November / 2016)

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Appendix E.

All the previous nonconformities are remains closed. The assessment findings for the 4th Annual Surveillance Assessment are detailed in Section 3.3.

This report is structured to provide a summary of assessment finding as attached in the Appendix A. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

This report was internally reviewed by Internal Certification Reviewer.

The following table would be used to identify the locations to be audited each year in the 5 year cycle

1. Assessment Program						
Name (Mill / Supply Base)	Initial Certification	ASA1 (2014)	ASA2 (2015)	ASA3 (2016)	ASA4 (2017)	
Palong Cocoa Palm Oil Mill	✓	\checkmark	✓	✓	✓	
Palong Estate	~			✓		
Mungka Estate			✓			
Kemedak Estate		\checkmark			~	
Sepang Loi Estate		\checkmark			~	
UMAC Estate			✓			
Labis Bahru Estate	✓			✓		

Tentative Date of Next Visit: October 22, 2018 – October 25, 2018

Total No. of Mandays: 9 mandays

BSI Assessment Team:

Hafriazhar Mohd Mokhtar – Lead Auditor

Hafriazhar Mohd. Mokhtar is a Chemical Engineer by qualification. He has more than five years of direct work experience in the upstream processes of palm oil within the plantation industry. He is a qualified Lead Auditor for CDM, ISO 14001, ISO 50001 and ISO 9001 and has accumulated more than 500 audit days throughout his current career as the auditor for multiple disciplines covering Malaysia, Indonesia and Thailand. He has been trained in the RSPO P&C and SCCS standards and recently completed his RSPO P&C Lead Assessor training and has been involved in RSPO audits within Malaysia, Papua New Guinea and Solomon Islands. During assessment, he covered the mill and estate best practices, legal issues, social issues, workers consultation, stakeholder consultation, environmental and occupational safety & health. He is fluent in Bahasa Malaysia and English languages.

PF441

RSPO Public Summary Report Revision 4 (November / 2016)

Daniel a/l Francis - Team Member

Daniel Francis is a fulltime employee with BSI Services Malaysia. He holds a Bachelor of Applied Science Degree in Food Science, graduated from Charles Sturt University, Australia. He has over 8 years of working experience in the oil and gas industry and 3 years in the food & beverage industry. He is an experienced auditor for several management system standards including ISO 9001, ISO 14001, OHSAS 18001 and Integrated Management System. He had completed the ISO 9001:2015 Lead Auditor Course and RSPO SCC Lead Auditor Course. He had been involved in the RSPO audits with various companies in Malaysia. During assessment, he covers the legal issues and occupational safety and health.

Mahzan Munap - Team Member

He holds a MBA from Ohio University and B Sc. in Petroleum Engineering from University of Missouri, USA. Collected over 370 days of auditing experience in OHSAS 18001 and MS 1722 OHSMS (72 days for palm oil miling and 8 days for oil palm plantation). CIMAH competent person with Malaysia Department of Occupational Safety and Health (DOSH) since 1997. An Occupational Safety and Health Trainer at INSTEP PETRONAS. Successfully completed RSPO Lead Assessor Course in 2008 and IRCA accredited Lead Assessor training for ISO 9001 and RABQSA/IRCA EMS Lead Assessor Course for ISO 14001 in 2008.

Accompanying Persons: -

RSPO Public Summary Report

Revision 4 (November / 2016)

Section 3: Assessment Findings

3.1 Details of audit results

This assessment has be assessed using the following RSPO normative requirements. The assessment details are provided in Appendix A.

- 🛛 Kulim (Malaysia) Berhad Time Bound Plan
- ⊠ RSPO P&C MY-NIWG 2014 Checklist
- \boxtimes RSPO Supply Chain Certification Checklist November 2014

3.2 Progress against Time Bound Plan

Time Bound Plan	Time Bound Plan						
Requirement	Remarks	Compliance					
Summary of the Time Bound P							
Does the plan include all subsidiaries, estates and mills?	<u>Malaysia</u> The time bond plan includes all operating units in Malaysia.	Yes					
	A total of 32 Kulim estate operating units under 6 mills successfully certified as of 2017.						
	Indonesia (PT SSR and AMARA)						
	For the Indonesia plantation have in preparation to undergo the RSPO Certification process is in progress. Now under rehabilitation for two years.						
Is the time bound plan challenging?Age of plantations.Location.	Kulim (Malaysia) Berhad has in 2015 continued to operate in a dynamic and volatile environment, characterised by abundant of supplies and lower price of CPO globally.	Yes					
 Location. POM development Infrastructure. Compliance with applicable law. 	Being one of the lowest price for the commodity, this much affected to the plantation margins. The industry was also impacted by growing strength of US Dollar adding the downward pressure of the price						
	The divestment from New Britain (NBPOL) was completed on 26 February 2016, operationally at the year ended as at October 2017, Kulim have plantation operations in Peninsular Malaysia and Indonesia for a total of 50 999 ha in Malaysia and 40,646 ha of land in Indonesia. The planting of new palm is ongoing albeit at a slower pace, Kulim have some 307 ha been planted.						
	Age profile ranging from 0 – 23 years of age. The group remains committed to improving the age profile, during which a total of 1155 ha been						

RSPO Public Summary Report

Revision 4 (November / 2016)

	replanted. Average age profile has improved to 11.72 years.	
	The group has acquired Pasir Panjang Palm Oil Mill through Mahamurni Plantation Sdn Bhd in March 2015 and successfully RSPO Certified for 2017	
Have there been any changes since the last audit? Are they justified?	No changes	Yes
If there have been changes, what circumstances have occurred?	KULIM is now corporatized under Johor Corporation but at the same time both are still a members of RSPO.	Yes
Have there been any stakeholder comments?	So far there no comments received.	Yes
Have there been any newly acquired subsidiaries?	After successfully acquired PT Win in central Kalimantan, Kulim successfully acquired PT RAJ & PT TPR (SUMSEL) on 23 June 2016.	Yes
Have there been any isolated lapses in implementation of the plan?	There is no isolated lapse in Time Bound Plan except for smallholder proposed certification program that halted due to unstable supply to the mill.	Yes
Un-Certified Units or Holdings		Un-Certified Units or Holdings
Did the company conduct an internal audit? If so, has a positive assurance statement been produced?	RSPO internal audit assessment for all uncertified units been conducted and the report had been submitted to all unit for improvement plan. The report indicated no systematic failures to proceed with implementation that should be raised as major nonconformities.	Yes
 No replacement after dates defined in NIs Criterion 7.3: Primary forest. Any area identified as containing High Conservation Values (HCVs). Any area required to maintain or enhance HCVs in accordance with RSPO criterion 7.3. 	So far no new planting that replaced primary forest.	Yes
Any new plantings since January 1 st 2010 must comply with the RSPO New Plantings Procedure.	No new planting activities within all uncertified unit.	Yes
Any Land conflicts are being resolved through a mutually agreed process, e.g. RSPO Grievance procedure or Dispute Settlement Facility, in accordance with RSPO criteria	No land conflict within all uncertified units.	Yes



PF441

RSPO Public Summary Report Revision 4 (November / 2016)

6.4, 7.5 and 7.6.		
Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO criterion 6.3.	No labour dispute within all uncertified units.	Yes
Did the company conduct an internal audit? If so, has a positive assurance statement been produced?	RSPO internal audit assessment for all certified units been conducted and the report had been submitted to all unit for improvement plan.	Yes
Any Legal non- compliance is being resolved in accordance with the legal requirements, with reference to RSPO criteria 2.1 and 2.2.	No legal non-compliance within all uncertified units.	Complied

3.3 Details of findings

There was no non-conformity raised during the 4th Annual Surveillance Assessment. There's no

	Non-Conformity	
NCR #	Description	Category (Major / Minor)
	Requirements Indicator Nil	n/a
	Evidence of Nonconformity n/a	_
	Statement of Nonconformity n/a	_
	Corrective Action n/a	
	Assessment Conclusion: n/a	

Opportunity for improvement			
OFI #	OFI # Description		
1553863-201709-O1	 Indicator 2.1.1 1. The provision of CePSWaM at both Ledang Sepang Loi and Ladang Kemedak could be expedited not just relying on the timeline December 2020 to fulfil the compliance of Section 49A, EQ (Amendment 2012) 		

RSPO Public Summary Report

Revision 4 (November / 2016)

	2. Only one qualified MPOB FFB Grader was available at PCPOM. The number of MPOB FFB Grader at PCPOM could be increased to sufficiently cover if the only qualified Grader is away attending courses, on medical and annual leave to ensure qualified MPOB FFB grader available all the time in PCPOM.
1553863-201709-O2	Indicator 2.2.2 Although some boundary stones or pegs were sighted at Ledang Sepang Loi and Ladang Kemedak, the visible markings could be maintained for ease of locating them.
1553863-201709-O3	Indicator 4.1.2 The wearing of safety glass by harvesters at Ladang Sepang Loi could have been implemented by the Mandore concern or Field staff.
1553863-201709-04	Indicator 4.4.2 The markings of oil palm tree in riparian zone could be improved to closer spacing as the wooden pegs place at spacing of every five tree is too far to indicate whether a tree is in the buffer zone or otherwise especially for those trees planted before the introduction of RSPO MYNI:2014. Note, formerly the stream was small but over the years its bank has eroded and the width of the stream increases. Further the stream has meandered and the stream landscape has changed significantly.
1553863-201709-05	 Indicator 4.7.5 Contact phone number of EHA could have been kept by the Mandore for direct contact (help) instead of through the office staff for expediency purpose. Refresher course could have been held periodically for the appointed First Aider. Records of medication treatment and usage could be included in the first aid kit and filled up by the Mandore.
1553863-201709-06	Indicator 6.2.3 Identified stakeholders registered in the stakeholder to be accurately specified its category/representation to ensure sufficient relevant stakeholders consultation/engagement done.

	Positive Findings		
PF #	Description		
1	Stakeholder interview – positive feedbacks		
2	Implementation of IDEAS attendance system		
3	Good implementation of CSR & IPM programs		

Issues raised by Stakeholders

Stakeholder consultation involved internal and external stakeholders. External stakeholders were contacted by telephone to arrange meetings at a location convenient to them to discuss Palong Cocoa Palm Oil Mill Certification Unit's environmental and social performance, legal and any known dispute issues.

Meetings were conducted with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and later was verified with the management team. These have been incorporated into the assessment findings.



PF441

RSPO Public Summary Report Revision 4 (November / 2016)

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Appendix E. IS# Description **Issues:** 1 OCS Balai Polis Buloh Kasap - Cattle owner who rear cattle within estate complaining on missing cattle but not officially reporting Management Responses: Company not allow any cattle rearing within estate field but there's still some owner kept cattle within estate field without management's consent. Management bear no responsibility for any missing cattle. **Audit Team Findings:** Records of engagement with cattle owners available. No further issue. **Issues:** 2 Village Chief - No issues or dispute related to estate's field with villager's farm. Management Responses: Acknowledged by management. Audit Team Findings: No further issue. **Issues:** 3 FFB Transporter - Good relationship with company since past 15 years of service Management Responses: Acknowledged by management. **Audit Team Findings:** No further issue. **Issues:** 4 Mechanical Contractor - Good relationship with company since past 10 years of service Management Responses: Acknowledged by management. Audit Team Findings: No further issue. **Issues:** 5 Grocery Store – Good relationship with company since past 10 years of occupying company's premise. **Management Responses:** Acknowledged by management. **Audit Team Findings:** No further issue.

3.3.1 Status of Nonconformities Previously Identified and Observations

	Non-Conformity			
NCR #	Description	Category (Major / Minor)		
1410324M1	Requirements Indicator 6.9.2	Major		

RSPO Public Summary Report

Revision 4 (November / 2016)

A policy to protect the reproductive rights of all, especially of women, shall be implemented and communicated to all levels of the workforce.	
Evidence of Nonconformity No evidence of implementation and communication of policy to protect the reproductive rights of all, especially of women, to all levels of the workforce.	
Statement of Nonconformity Policy to protect the reproductive rights of all, especially of women, was not implemented and communicated to all levels of the workforce.	
Correction Review will be carried out to ensure the inclusion of reproductive right in the respective policy. Submission of improvement time line has been approved by KULIM 236 EXCO Meeting.	
Corrective Action The policy' review will be communicated to all OUs, Road show and training will be carried out to all level of employers and this will be included in our yearly training programme.	
Based on the submitted evidence, it was found that the NC is effectively closed with the sufficient evidence of implementation. On site major NC close ut is not required as the nature of NC is non-process related and can be verified with documented evidences. Effective implementation of the corrective action taken will be further verified in the next audit. Thus, the Major NC was closed on 16/1/17.	
Assessment Conclusion: Visit during ASA 4_1 2017 confirmed that the policy has been established as a Policy of Right Of Employees; Dated 8/1/2017; Signed by Kulim (M) Bhd. Executive Director.	
Roadshow program has been conducted on 31 Mar – 1 April 2017 at Lotus Desaru Beach Resort. Sampled talk of the Rights of Employee sighted done at Kemedak Estate on 17/5/2017 attended by all male and female employee.	

	Non-Conformity		
NCR #	Description	Category (Major / Minor)	
1410324N1	Requirements Indicator 5.3.3 A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented Evidence of Nonconformity Labis Bahru and Palong Estate i) Waste and pollution management plan did not include rinsed/waste water generated from chemical mixing and rinsing activities. ii) Soak-away sump use to trap rinsed/waste water was found to be ineffective. Sump constructed was not fully concrete at the bottom which may leads to soil and water contamination. Statement of Nonconformity	Minor	

RSPO Public Summary Report Revision 4 (November / 2016)

Waste management and disposal plan was not effectively documented and
implemented.
 Correction All mixing of chemical has to be done in drip tray Any contaminated water from spillage will be collected and reused back as premix Estate to ensure the collection of contaminated water at the sump to be done at any time when the water reach ³/₄ level of sump capacity. The water is to be used back as pre - mix Corrective Action Respective WI to be reviewed to cater for design improvement of soak away sump and has to be communicated to all Others.
and has to be communicated to all OUs The corrective action is accepted. Effectiveness of corrective action taken will be further verified in the next audit.
Assessment Conclusion: The corrective action is accepted. Effectiveness of corrective action taken will be further verified in the next audit.
CLOSED - Corrective action was effectively implemented.
 Sepang Loi Estate Sighted a new constructed soak away sump to collect all chemicals from mixing which is then recycled/re-used for mixing again. Kemedak Estate All chemical collected during mixing are stored in the sump and pump-out for re-use/recycled for the next chemical mixing activity.
Sighted letter of notification on the revised working instruction for pesticide store and chemical mixing area from Kulim (Malaysia) Berhad dated 27/12/2016 communicated to all estates and mills.
Sighted also the revised work instruction (WI) for Pesticide Store 2 nd issue dated December 2016 by SPO Team.

3.3.2 Summary of the Nonconformities and Status

CAR Ref.	CLASS	ISSUED	STATUS
CR15	Major	12/12/2013	Closed on 06/02/2014
1135927M1	Major	12/12/2014	Closed on 15/01/2015
1264787M1 - 2.1.1	Major	13/11/2015	Closed on 05/01/2016
1264787M2 – 6.5.2	Major	13/11/2015	Closed on 05/01/2016
1410324M1 - 6.9.2	Major	24/11/2016	Closed on 16/01/2017
1410324N1 - 5.3.3	Minor	24/11/2016	Closed on 03/11/2017



Assessment Conclusion and Recommendation

Based on the findings during the assessment of Palong Cocoa Palm Oil Mill Certification Unit and supply base complies with the RSPO P&C Malaysian National (MY-NI 2014) and the RSPO Supply Chain Certification Standard (Nov 2014) and CPO Mill. It is recommended that the certification of Palong Cocoa Palm Oil Mill Certification Unit is approved and continued. Acknowledgement of Assessment Findings **Report Prepared by** Name : Name : **Madam Salasah Elias** Mr Hafriazhar Mohd Mokhtar **Company name : Company name :** Kulim (Malaysia) Berhad **BSI Services Malaysia Sdn Bhd Palong Cocoa Palm Oil Mill** Title : Title : **Head of Sustainability Department** Lead auditor Signature : Signature : Date: 3/4/2018 Date : 8

PF441 RSPO Public Summary Report Revision 4 (November / 2016)

Appendix A: Summary of Findings

Criterion	/ Indicator	Assessment Findings	Compliance
Principle	1: Commitment to Transparency		
Criterion	1.1:		
Growers a	nd millers provide adequate information to	o relevant stakeholders on environmental, social and legal issue	s relevant to
		o allow for effective participation in decision making.	
1.1.1	There shall be evidence that growers	Adequate information, from Principle 1 to 8 of the RSPO P&C	
	and millers provide adequate	MYNI:2014 as required by this indicator are shared by the	Complied
	information on (environmental, social	estate and palm oil mill managers for effective participation	
	and/or legal) issues relevant to RSPO	and decision making. The stakeholders sighted in the record	
	Criteria to relevant stakeholders for	include local community, kindergarten and primary school	
	effective participation in decision	teachers, contractors, suppliers, eatery shop owner, sundry	
	making.	shop owner and local mosque officials.	
	- Minor compliance -		
		Requests for information from the Regulatory Department	
		such as DOE (Online Environmental Reporting, ESWIS), and	
		DOSH compliance visit were attended. Other request sighted	
		from the kindergarten (to repair perimeter fencing and grass	
		cutting at fortnightly interval), primary school teacher	
		(maintenance of teacher quarter's compound) and workers	
		(house repair) were attended promptly. On the other hand,	
		the Estate Manager requested that the involved school bus	
		driver to inform estate management and the affected	
		children parents whenever the driver could not send/collect the children from school.	
		Other evidence can also be seen at the company website	
		(<u>http://www.kulim.com.my</u>) include publicly available	
		documents such as OSH plan, HCV documents, negotiation	
		procedure, complaint records, sustainability handbook and	
		report, EIA, Management Plans & Continuous Improvement	
		Plans. Other sensitive information such as land title and etc.	
		will be provided upon request.	
1.2	Records of requests for information	The respective operating units visited maintained records of	
	and responses shall be maintained.	information request and response. The requests were	Complied
	-Major compliance	attended promptly as sighted in the record and confirmed by	-
		stakeholders during interview.	
		There was an occurrence on 1.7.2017 at Kulim Palong Cocoa	
		POM where the discharge effluent $BOD = 623mg/l exceeded$	
		the permissible limit 500mg/l. The auditor sighted the	
		records that Mill Management visited the Muar DOE office,	
		discuss action plan, presented historical effluent discharge	
		records and the EPMC (Environmental Performance	
		Management Committee) July, August and September 2017	
		Minutes of Meeting to mitigate from recurrence.	1

Management documents are publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes.

RSPO Public Summary Report Revision 4 (November / 2016)

Criterion /	Indicator	Assessment Findings	Compliance
1.2.1	Publicly available documents shall include, but are not necessary limited to: • Land titles/user rights (Criterion 2.2); • Occupational health and safety plans (Criterion 4.7); • Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8); • HCV documentation (Criteria 5.2 and 7.3); • Pollution prevention and reduction plans (Criterion 5.6); • Details of complaints and grievances (Criterion 6.3); • Negotiation procedures (Criterion 6.4); • Continual improvement plans (Criterion 8.1); • Public summary of certification assessment report; • Human Rights Policy (Criterion 6.13). • Major compliance –	 Land titles sighted available kept at each individual operating units (as per indicator 2.2.1) OSH plan sighted available at each individual operating units Management documents of plans and impact assessments relating to environmental and social impacts were maintained available by the CU. Pollution prevention plan management document pertaining continual improvement on environmental and social aspects were maintained available by the CU, as contained in the related environmental and social action plan. HCV report (as per indicator 5.2.1) Policy document as contained in Sustainability Handbook. Details of complaints and grievance records maintained available by the CU (as per indicator 6.3.1 & 6.3.2) Continuous improvement plans maintained available by the CU Public summary report maintained available by the CU Human rights policy maintained available by the CU Details of publicly available documents above were reported in respective criterion and indicators. 	Complied
Criteria 1.3	3:	in respective enterior and indicators.	
Growers and 1.3.1	d millers commit to ethical conduct in all There shall be a written policy committing to a code of ethical conduct and integrity in all operations and transactions, which shall be documented and communicated to all levels of the workforce and operations. -Minor compliance	Policy committing to a code of ethical conduct and integrity established as ethical policy (dated 1/1/2008) no gift and entertainment policy (dated 1/2/2015). This has been documented and published in public notice boards as well as communicated among all employees.	Complied
Principle 2 Criterion 2	2: Compliance with applicable laws a	and regulations	
		l and ratified international laws and regulations.	

PF441

PF441

Criterion	/ Indicator	Assessment Findings	Compliance	
2.1.1	Evidence of compliance with relevant legal requirements shall be available.	Palong Cocoa certification unit has demonstrated evidence of compliance with relevant legal requirements.	Complied	
	- Major compliance -	License and permit verified at the visited operating units as follow:		
		Palong Cocoa POM:		
		1. MPOB license: 578392004000 (validity period 01/12/2016 - 30/11/2017) for 192,000MT.		
		 DOE License As.2-Pin.2/86 no. 004720 (validity period 01/07/2017 -30/06/2018). 		
		 DOE Compliance Schedule : AS(B)J31/152/000/057 Jld.4(SK06) (validity period 01/07/2017 - 30/06/2018) for 40mt/hr and method of POME discharge is land application with BOD final discharge limit <500mg/l. 		
		 Energy commission license no.: 2017/02950; serial no.: 24395 (validity period 01/11/2017 – 31/10/2018) for installation capacity limit <2170kW. 		
		 Schedule controlled item permit (Diesel) ref. no.: JH (SGT) 0012/88 PSK; serial no.: J029123 (validity period 15/05/2017 – 14/05/2018) for storage capacity of 20,000 liters. BLESS submission no: BL2017029157. 		
		 Fire Certificate Form II Sub-regulation 3(1) certificate no.: JBPM: JH/7/072/2015; serial no.: 306039 validity period: 23/08/2017 to 22/08/2018. 		
		 River water extraction license: 08/A/Sgt/011; Fail no: BAKAJ/334/300/5/6/8/9 (validity period until 31/12/2017) by Director of Water Resources Johor. 		
		8. Certificate of Fitness for Unfired Pressure Vessels:-		
		a. (JKT15-Pin. 1/87 PMT-JH/17 03040) – JH PMT 3617 (valid till 11/05/2018).		
		b. (JKT15-Pin. 1/87 PMT-JH/17 11710) - JH PMT 27440 (valid till 06/08/2018).		
		 Certified environmental professional (CePPOME/0061) - Certified waste management professional (CePSWaM/171343) 		
		 Only one MPOB Certified FFB Grader (Certificate No. 01051) 		

PF441

RSPO Public Summary Report

Revision 4 (November / 2016)

Sepang Loi Estate 1. MPOB license: 501775302000 (01/05/2017 - 30/04/2018). 2. Diesel Permit # J022798, BLESS: BL2016002624 ref JH(SGT)00103/03 PSK (12/01/2017 - 11/01/2018) Quantity: 18,000 liter. 3. Certificate of Fitness for Unfired Pressure Vessels (JKT15-Pin. 1/87 PMT-JH 130353) - JH PMT 18012 (valid till 27/07/2018). Kemedak Estate 1. MPOB license: 570585002000 (01/04/2017 - 31/03/2018). 2. Diesel Permit # J023672, BLESS: BL2016016810 ref (16)JH(SGT)0012/88 PSK (24/03/2017 - 23/03/2018) Quantity: Diesel Permit # J023672, BLESS: BL2016016810 ref (16)JH(SGT)0012/88 PSK (24/03/2017 - 23/03/2018) Quantity: Diesel 10,000 liter & Retrol 400 litre. 3. Certificate of Fitness for Unfired Pressure Vessels (JKT15-Pin. 1/87 PMT-JH 128063) - JH PMT 21524 (valid till 28/08/2018). In order to fully comply at all times at all Operating Units, the following OFI were raised: • The provision of CePSwaM at both Ledang Sepang Loi and Kemedak Estate could be expedited not just relying on the timeline December 2020 to fulfil the compliance of Section 49A, EQ (Amendment 2012) while in the	Criterion / Indicator	Assessment Findings	Compliance
2.1.2 A documented system, which includes written information on legal requirements, shall be maintained. • Minor compliance - The Kulim Palong Cocoa CU had documented the Legal & Other Requirements Register (LORR) covering all the necessary regulatory requirements. List of applicable legal and other requirements was made available during the assessment. Complied • Palong Cocoa POM – Palong Cocoa Palm Oil Mill LORR FY 2016/2017. • Sepang Loi Estate – Sepang Loi Estate LORR FY 2016/2017. • Kemedak Estate - Kemedak Estate LORR FY 2016/2017. • Kemedak Estate - Kemedak Estate LORR FY 2016/2017. • Kemedak Estate - Kemedak Estate LORR FY 2016/2017.	2.1.2 A documented system, which includes written information on legal requirements, shall be maintained.	 Sepang Loi Estate MPOB license: 501775302000 (01/05/2017 - 30/04/2018). Diesel Permit # J022798, BLESS: BL2016002624 ref JH(SGT)00103/03 PSK (12/01/2017 - 11/01/2018) Quantity: 18,000 liter. Certificate of Fitness for Unfired Pressure Vessels (JKT15-Pin. 1/87 PMT-JH 130353) - JH PMT 18012 (valid till 27/07/2018). Kemedak Estate MPOB license: 570585002000 (01/04/2017 - 31/03/2018). Diesel Permit # J023672, BLESS: BL2016016810 ref (16)JH(SGT)0012/88 PSK (24/03/2017 - 23/03/2018) Quantity: Diesel 10,000 liter & Petrol 400 litre. Certificate of Fitness for Unfired Pressure Vessels (JKT15-Pin. 1/87 PMT-JH 128063) - JH PMT 21524 (valid till 28/08/2018). In order to fully comply at all times at all Operating Units, the following OFI were raised: The provision of CePSwaM at both Ledang Sepang Loi and Kemedak Estate could be expedited not just relying on the timeline December 2020 to fulfil the compliance of Section 49A, EQ (Amendment 2012) while in the meantime the CU depends on the PCPOM CePSwaM person. Only one qualified MPOB FFB Grader was available at PCPOM. The number of MPOB FFB Grader at PCPOM could be increased to sufficiently cover if the only qualified Grader is away attending courses, on medical and annual leave, etc. The Kulim Palong Cocoa CU had documented the Legal & Other Requirements Register (LORR) covering all the necessary regulatory requirements. List of applicable legal and other requirements was made available during the assessment. Palong Coccoa POM – Palong Cocoa Palm Oil Mill LORR FY 2016/2017. Kemedak Estate - Kemedak Estate LORR FY 2016/2017. Kemedak Estate - Kemedak Estate LORR FY 2016/2017. 	



Criterion	/ Indicator	Assessment Findings	Compliance
2.1.3	A mechanism for ensuring compliance shall be implemented. - Minor compliance -	Evaluation of legal requirements and compliance status with legal requirement is monitored by operating units, Sustainability Team, OHS Department and head office audit Department.	Complied
		An Executive from the Risk Department, Head Office has been appointed to ensure compliance with Legal and other requirements.	
2.1.4	A system for tracking any changes in the law shall be implemented. - Minor compliance -	Kulim (Malaysia) Berhad has centralised system for tracking any changes in the law. The changes, if any, are tracked and identified through head office, sustainability team and website information. The changes are then communicated from the Head Office to Sustainability Team and the Operating Units for implementation.	Complied
		t legitimately contested by local people who can demonstrate	that they have
2.2.1	Documents showing legal ownership or lease, history of land tenure and the actual legal use of the land shall be available. - Major compliance -	Documents showing legal ownership or lease, history of land tenure and the actual legal use of the land were sighted available during audit. Verified land titles and the visited estates:	Complied
		Sepang Loi Estate: Based on Summary of Area Statements for Commercial Survey for Sepang Loi Estate updated as on 13/7/2016, total area: 970.21 ha; Planted area: 928.22 ha; HCV area: 12.69 ha;Sepang Loi Estate Area Statement dated 27/10/2016; 42 land titles; Tenure: Freehold; Land use type: Agriculture; Total land area – Original: 1013.66 ha; Balance after acquisition: 1,011.88 ha (Land acquisition exercise by PTD Segamat for JKR in year 2014) Sample of land title sighted: i) Grant # 45484; lot # 1436; area: 20.11 ha; district: Segamat, Mukim Sermin ii) Grant # 45485, lot # 1437; area: 20.52 ha; district: Segamat Mukim Sermin Sighted the Debit Note (Internal); Ref. # CD2017008; Date: 8/5/2017 for the payment of Quit Rent 2017	
		Kemedak Estate Area Statement Listing Operating Unit Code: 83 - Kemedak Estate for Month: September 2017 4 land titles; Tenure: Leasehold; Land use type: Agriculture; Total land area –Balance after acquisition: 1738.80 ha (Land acquisition exercise by PTD Segamat for Sebaya Road Project) Sample of land title sighted: i) Grant # 52397; lot # 15677; area: 806.50 ha; district: Segamat, Mukim Buloh Kasap ii) Grant # 52398, lot # 15678; area: 3406 ha; district: Segamat Mukim Buloh Kasap Sighted the Debit Note (Internal); Ref. # CD20170819 Date: 3/5/2017 for the payment of Quit Rent 2017	

Criterion	/ Indicator	Assessment Findings	Compliance
2.2.2	Legal boundaries shall be clearly demarcated and visibly maintained. - Minor compliance -	Legal boundaries are well maintain as observed in the field. Inspection of sample of the boundary stone at Block P03/01 next to wooden peg at Sepang Loi Estate bordering Makmur Plus Estate (N75685.21 W81213.11) confirmed that it was continuously maintained visibly. At Kemedak Estate the wooden boundary peg no. LK 8 bordering the Bukit Bujang Estate own by PPNJ (PERTUBUHAN PELADANG NEGERI JOHOR) was well maintained except the boundary stone could not be sighted. OFI: Although some boundary stones or pegs were sighted at Ledang Sepang Loi and Ladang Kemedak, the visible markings could be maintained for ease of locating them.	Complied
2.2.3	Where there are or have been disputes, additional proof of legal acquisition of title and evidence that fair compensation has been made to previous owners and occupants shall be available, and that these have been accepted with free, prior and informed consent (FPIC). - Minor compliance -	There is no land dispute in the certification unit and supply base at the time of audit. The land belongs to Kulim (Malaysia) Berhad. Land ownership documents verified.	Complied
2.2.4	There shall be an absence of significant land conflict, unless requirements for acceptable conflict resolution processes (see Criteria 6.3 and 6.4) are implemented and accepted by the parties involved. -Major compliance	There is no land dispute in the certification unit and supply base at the time of audit. The land belongs to Kulim (Malaysia) Berhad. Land ownership documents verified.	Complied
2.2.5	For any conflict or dispute over the land, the extent of the disputed area shall be mapped out in a participatory way with involvement of affected parties (including neighbouring communities where applicable). -Minor compliance	There is no land dispute in the certification unit and supply base at the time of audit. The land belongs to Kulim (Malaysia) Berhad. Land ownership documents verified.	Complied
2.2.6	To avoid escalation of conflict, there shall be no evidence that palm oil operations have instigated violence in maintaining peace and order in their current and planned operations. -Major compliance	There is no land dispute in the certification unit and supply base at the time of audit. The land belongs to Kulim (Malaysia) Berhad. Land ownership documents verified.	Complied
	and for oil palm does not diminish the leg	gal rights, customary or user right of other users without their	free, prior and
informed co		The estate lends are leadly sound and based to the	
2.3.1	Maps of an appropriate scale showing the extent of recognized legal, customary or user rights (Criteria 2.2, 7.5 and 7.6) shall be developed through participatory mapping involving affected parties (including neighbouring communities where applicable, and relevant authorities) - Major compliance -	The estate lands are legally owned and leased by the company. The existing estates are not encumbered by any customary land rights. Interview with the surrounding communities and stakeholders confirm no disputes.	Complied

PF441

Criterion	/ Indicator	Assessment Findings	Compliance
2.3.2	Copies of negotiated agreements detailing the process of free, prior and informed consent (FPIC) (Criteria 2.2, 7.5 and 7.6) shall be available and shall include: a) Evidence that a plan has been developed through consultation and discussion with all affected groups in the communities, and that information has been provided to all affected groups, including information on the steps that shall be taken to involve them in decision making; b) Evidence that the company has respected communities' decisions to give or withhold their consent to the operation at the time that this decision was taken; c) Evidence that the legal, economic, environmental and social implications for permitting operations on their land have been understood and accepted by affected communities, including the implications for the legal status of their land at the expiry of the company's title, concession or lease on the land. - Minor compliance -	The estate lands are legally owned by the company and no other users were identified within the land area.	Complied
2.3.3	All relevant information shall be available in appropriate forms and languages, including assessments of impacts, proposed benefit sharing, and legal arrangements. -Minor compliance	The estate lands are legally owned by the company and no other users were identified within the land area.	Complied
2.3.4	Evidence shall be available to show that communities are represented through institutions or representatives of their own choosing, including legal counsel. -Major compliance	The estate lands are legally owned by the company and no other users were identified within the land area.	Complied

PF441

Critorion	/ Indicator	Assessment Findings	Compliance
3.1.1	A business or management plan (minimum three years) shall be documented that includes, where appropriate, a business case for scheme smallholders. - Major compliance -	Annual business plan in the form of annual budget and the projection for 5 years prepared as guidance for future planning. The business plan contains FFB yield, CPO, OER and KER, costs of production, etc. Sample of Palong Cocoa POM CAPEX for 2018 was sighted. Installation of a new CCTV system for online black smoke monitoring (DOE requirement). This is a new requirement by DOE for boiler and generator. Sepang Loi Estate Budget 2017 was sighted. Proposed new construction of probase road at estate. Kemedak Estate Budget 2017 was sighted.	Complied
3.1.2	An annual replanting programme projected for a minimum of five years (but longer where necessary to reflect the management of fragile soils, see Criterion 4.3), with yearly review, shall be available. - Minor compliance -	Annual business plan in the form of annual budget and the projection for 5 years prepared as guidance for future planning. At Sepang Loi and Kemedak estates, there will be no replanting in next 5 years. Last replanting at Sepang Loi was 2008 and at Kemedak was 2012.	Complied
	4: Use of appropriate best practices	by growers and millers	
Criterion 4 Operating r		, consistently implemented and monitored.	
4.1.1	Standard Operating Procedures (SOPs) for estates and mills are documented - Major compliance -	Palm Mill holds SOP: Mill Operation Manual includes mill SOP and work instruction as a guidance document to operate the mill. Estates have a separate SOP and Estate Manual covers land preparation, planting material, upkeep, harvesting, transport and etc.	Complied
		Sample mill SOP sighted are for the Confined Space Management (Doc No. PCM/WI/36 Rev 0 Issue No. 0 Date 01/01/2015) and Appendix 3: Flow chart (Confined Space Entry Procedure) was verified.	
		Additional documents available at mill are:-	
		i) Safety Work Permit (Maintenance) – Hot Work (Rev 0 Date 01/01/2016)	
		ii) Safety Work Permit (Maintenance) – Working at Height (Rev 0 Date 01/01/2016)	
		iii) Safety Work Permit (Maintenance) – SMAW (Stick Welding) (Rev 0 Date 01/01/2015)	

PF441

Criterion	/ Indicator	Assessment Findings	Compliance
4.1.2	A mechanism to check consistent implementation of procedures shall be	Mill Advisor and Plantation Inspectorate make regular visit to evaluate the performance of the mill and estates.	Complied
	in place. - Minor compliance -	Latest visit by Mill Advisor was on 20/09/2017 (Ref. No.: MJAB/PCPOM/5/2017). The onsite managers develop Action Plans from the Advisory	
		Sighted Palong Cocoa POM MI's report 5/2017 visited on 20/09/2017. The inspection carried out on the mill processed was found to be in order with the machinery running satisfactory and the mill achieved the maximum target processed.	
		Sepang Loi Estate	
		General Manager visits the estates on quarterly basis to review estate performance against Kulim Sustainability standard. Latest Plantation Inspectorate visit was on 23 & 24/10/2017 - (Report No.: 3/2017).	
		Plantation Inspector appraisal - 1st: 80.50 2nd 82.50 3 rd : 78.50 (i.e. the score given)	
		Agronomist visit dated 14 & 15/02/2017 for the first half of2017. Refer to report 01/17 dated05/03/2017.2nd visit was done on 30/11/2017.05/03/2017.	
		Kemedak Estate	
		Latest (3rd) Plantation Inspectorate visit dated 30/7/17 was verified. Refer to SS/LKM/3/2017. Report No.: SS/LKM/3/2017). Plantation Inspector appraisal - 1st: 91% 2nd : 89% 3 rd : 89%.	
		Reports for improvement of the operations. Review of Advisory Reports, Action Plans and site inspections confirmed consistent records of implementation of SOPs.	
		Agronomist visited estate on 16/05/2017 for the first half of2017. Refer to report 01/17 dated06/07/2017and plan for 2nd visit on 11/12/201706/07/2017	
		OFI: The wearing of safety glass by harvesters at Ladang Sepang Loi could have been implemented by the Mandore concern or Field staff.	

Criterion /	Indicator	Assessment Findings		Compliance	
4.1.3	Records of monitoring and any	Records of monitoring and any	v actions were maintained.		
	actions taken shall be maintained and available, as appropriate.	Sample of environmental moni	toring records:	Complied	
	- Minor compliance -	 Storm water retention fortnightly). 			
		Latest monitoring by UTCL La report ref# EI/1710/0975-097 date 24/09/2017.			
	Latest monitoring by UTCL La report ref# EI/1709/0891-089 date 04/09/2017.				
		2. Quarterly return Reporting (OER) and	via Online Environmental monthly effluent analysis.		
		Latest quarter, July – Sept 11/10/2017.	ember 2017, submitted on		
	Latest monitoring by UTCL La report ref# Ei/1710/0975-0977 07 parameters tested (BOD, C is within the regulatory lim schedule.				
		Monitoring of upstream and d			
		Latest monitoring by UTCL La report ref# Ei/1709/0896-0900			
		3. Stack monitoring, twi			
		Boiler #4: 13/06/2017, refer to			
		Parameter	Result		
		Solid particle, g/Nm3 @ 12% CO2	0.38 - 0.39		
		NOx emission, g/Nm3	0.04 – 0.05 vs limit of 2		
		SOx emission, g/Nm3	- 0.01		
		Boiler #3: 21/12/2016, refer to	o report, PAC-AE-161222		
		Parameter	Result		
	Solid particle, g/Nm3 @ 12% CO2	0.14 - 0.17			
		NOx emission, g/Nm3	0.03 vs limit of 2		
		SOx emission, g/Nm3	0.01		
			 Smoke density meter 17013 by Scienotech. 06/07/2017 valid unti 	Calibration date:	
		ug/m3 as per Malaysi	y) Total Suspended 24hr: 260 ug/m3, annual 90 an Recommended Air Quality ring points were selected.		

PF441

RSPO Public Summary Report

Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Findings	Compliance
Criterion	/ Indicator	 Assessment Findings PAC-AA-170910 (28 – 29/09/2017): A1-14, A2-11; PAC-AA-170607 (12 - 13/06/2017): A1-37, A2-33; PAC-AA-170370 (21 – 22/03/2017): A1-40, A2-32. Boundary noise monitoring, quarterly (night: 55 dBA, day: 65 dBA) Latest boundary noise monitoring for Q2 2017 by Kulim Engineering on 18 - 19/06/2017. 07 points selected for monitoring. Result is within 55 dBA (night) and 65 dBA (day) Scheduled waste reporting via E-Swis refer 5.3.2. 3rd party environmental compliance audit – every 6 monthly was conducted by EHS Alliance Sdn Bhd. Sighted report ref: KB-PCPOM/17-RCL-01 dated 25/07/2017. Compliance audit date: 16/07/2017 by Auditor reg #EA0067 and Cesswi Cert #3299. Sighted report audit notification and audit plan dated 03/07/2017 and audit findings dated 16/07/2017. Environmental Regulatory Compliance Audit (Final report) dated 25/07/2017. 	Compliance
		Department of Chemistry Malaysia water sampling report (ref: $J(BT)01068/16\ 001 - LK\ 02$, $J(BT)01068/16\ 002 - LK\ 03$ and $J(BT)01068/16\ 003 - LK\ 01$ dated $16/08/2016$. Sighted letter from Dept of Chemistry (Johor Branch) dated $17/09/2017$ for the collection of water sample. Results to be verified during the next visit.	
4.1.4	The mill shall record the origins of all third-party sourced Fresh Fruit Bunches (FFB). - Major compliance -	Palong Cocoa Palm Oil Mill only receives certified FFB starting from 1 st November 2017. This is based on the termination contract for all outside crop production dated 1 st Sept 2017 to Kim Ma Oil Palm, Eng Huat Latex Concentrate Sdn Bhd, Chandra Brosis Group Sdn Bhd and Hong Bee Agriculture Sdn Bhd. Palong Cocoa Mill also stop receive any FFB from Unilease Plantation Sdn Bhd and Guan Leng Trading Sdn Bhd in 2017 as per letter (FFB Purchase Contract Agreement 2017) dated 12.01.17.	Complied
Criterion 4			
		improve soil fertility to, a level that ensures optimal and sustain	ned yield.
4.2.1	There shall be evidence that good agriculture practices, as contained in Standard Operating Procedures (SOPs), are followed to manage soil fertility to a level that ensures optimal and sustained yield, where possible. - Minor compliance -	Both Sepang Loi Estate and Kemedak Estate continued to use the Kulim (M) Berhad Agriculture Manual. There are 19 SOPs and 18 WI's covering all aspects of oil palm management including to ensure soil fertility is managed to a level that ensures optimal and sustained yield. The implementation of SOPs is checked during daily inspection by staff as well as by internal audits.	Complied

RSPO Public Summary Report

Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Findings		Compliance
4.2.2	Records of fertiliser inputs shall be maintained. - Minor compliance -	Both Sepang Loi Estate and Kemedak continued to monitor their fertilizer inputs as recommended by their agronomist. The records of the fertiliser inputs were maintained. It showed the application date, filed number, dosage applied per palm, type of fertilizer and number of applicators.		Complied
tissue and soil sampling to monitor changes in nutrient status. - Minor compliance -		analysis at 5-yearly interva	rsis conducted annually and soil al that shows the nutrient level was fertilizer recommendation. Below cted at the estates.	Complied
		Foliar sampling date 13 – 21/09/2017	Report No. LI/1710/LOI/1233-1242	
		13 - 21/09/2017	LI/1710/LOI/1243-1252	
		Soil sampling date	Report No.	
		13 - 21/09/2017	LI/1710/LOI/1253-1258	
		Kemedak Estate		
		Foliar sampling date	Report No.	
		20/02/2017	LI/1702/KMD10079-0088	
		Soil sampling date	Report No.	
		02/02/2017	SI/1702/0017-0020	
4.2.4	A nutrient recycling strategy shall be in place, and may include use of Empty Fruit Bunches (EFB), Palm Oil Mill Effluent (POME), and palm residues after replanting. EFB application only applied to selected fields. Average about 40 - 45mt/ha EFB applied. Bio Compost were also used at selected fields and rate 7mt/ha as advised by Agronomist. POME application was carried out at fields near to the mill.		plied. Bio Compost were also used 7mt/ha as advised by Agronomist.	Complied
Criterion				
Practices m 4.3.1	inimise and control erosion and degrada Maps of any fragile soils shall be		emedak Estate hold copies of soil	
7.3.1	available. - Major compliance -		isit confirm that there is no fragile	Complied
4.3.2	A management strategy shall be in place for plantings on slopes above a certain limit (this needs to be soil and climate specific). - Minor compliance -		n constructed where slope >10°. oundcover with soft grass and soft	Complied
4.3.3	A road maintenance programme shall be in place. - Minor compliance -	programme. A sample o checked at both Estate sho	ted annual road maintenance f road maintenance programme ows the map indicating location of ance for the whole estate roads.	Complied

RSPO Public Summary Report Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Findings	Compliance
4.3.4	Subsidence of peat soils shall be minimised and monitored. A documented water and ground cover management programme shall be in place. - Minor compliance -	There is no peat soil or soil categorised as problematic or fragile soil at both estates.	Complied
4.3.5	Drainability assessments shall be required prior to replanting on peat to determine the long-term viability of the necessary drainage for oil palm growing. - Minor compliance -	There is no peat soil.	Complied
4.3.6	A management strategy shall be in place for other fragile and problem soils (e.g. sandy, low organic matter, acid sulphate soils). - Minor compliance -	There is no peat soil or soil categorised as problematic or fragile soil at both estates.	Complied
Criterion 4	4.4:		•
	aintain the quality and availability of surf		
4.4.1	An implemented water management plan shall be in place. - Minor compliance -	 Palong Cocoa certification units monitored water quality of outgoing waters to identify any adverse effect from the mill and estate activities. There is an Integrated Water Management Plan which has been implemented. The plan takes into account the efficient use of resources, ensure amongst other that the use of water did not impact on other users, avoid contamination of ground and surface water, and appropriate treatment of mill effluent. Water pollution – drinking water (partially test, monthly), Quarterly (full test), 6 monthly SPAN requirement. Water management plan dated September 2017. Palong Cocoa POM has maintained monitoring records of water usage which recorded every day and summarised on monthly basis including the monitoring of rainfall water, which has been an alternative source of water as mitigation plan during draught season. Rainfall average data for period from Jan to Oct 2017 recorded at 204.10mm. Rainfall average recorded for the whole year 2016 was 128.85mm. Rainfall data for Sepang Loi Estate period from Oct 2016 to Sept 2017 recorded at 204.46 mm. Rainfall data for Kemedak Estate period from Oct 2016 Sept 2017 recorded at 175.04 mm. 	Complied

PF441

PF441

Criterion	/ Indicator	Assessment Findings			Compliance
Criterion , 4.4.2	 Indicator Protection of water courses and wetlands, including maintaining and restoring appropriate riparian and other buffer zones (refer to national best practice and national guidelines) shall be demonstrated. Major compliance - 	Based on the company's Ag Replanting, A17-Protection Updated on 1/7/2013), establ MPOB's guideline: River width > 40m River width 20 - 40m River width 10 -20m River width 5 - 10m River width 5 - 10m River width < 5m Buffer zones had been m rivers/streams in the estates inspection. Palong Cocoa POM Monitoring of upstream and year. Latest monitoring by UTCL L report ref# Ei/1709/0896-090 There was no evidence of spra boundary for the buffer construction of bunds/ weirs/o waterways passing through th All the estates assessed has p buffer zones and demarcated for all the estates. Field inspection confirmed th	of Natural Wate ished river buffer z river buffer = 50 river buffer = 40 river buffer = 20 river buffer = 10 river buffer = 5m aintained on bot as verified during downstream Sg M aboratory, dated 1 0. Sampling date 0 aying around palme zones. There wa dams across the man e estates. repared map show I the areas prior to at the buffer zone	er Courses, cones as per m m m m n h sides of on-site field uar, once a 19/09/2017, 04/09/2017. s marked as as also no ain rivers or ving riparian o replanting e beside the	Compliance
	stream has been demarcated buffer zones were identified maintained and no agricultu were observed in the buffer zo River water analysis was car check protection of water cou	I clearly and main , signages were e ure chemical-base one. ried out every two urse within estates	tained. The prected and ad activities o months to		
		nitrate and phosphorus were Sepang Loi Estate	lested.		
		Name of Sampling river/stream date	Report reference number	Report date	
		WI-0807 I 23/08/201 Coming-River 7 WI-0808 Ou 23/08/201 Going-River 7	WI/1709/0807 WI/1709/0808	05/09/2 017 05/09/2 017	
		WI-1000 I 12/10/201 Coming-River 7 WI-1001 Ou 12/10/201 Going-River 7	WI/1711/1000 WI/1711/1001	01/11/2 017 01/11/2 017	

	/ Indicator	Assessment Findings					
		Kemedak Esta				Compliance	
		Name of	Sampling	Report	Report		
		river/stream	date	reference	date		
				number			
		Main field	19/10/201	W1/1711/1006	01/11/1		
		drain (P08 &	7	-1009	7		
		P09)					
		Main field	19/10/201	W1/1711/1010	01/11/1		
		drain (P12)	7	/1013	7		
			-	/	-		
		OFI. The markin	as of oil nalm	tree in riparian zo	ne could he		
				as the wooden pe			
				o far to indicate wh			
				wise especially for			
				on of RSPO MYNI:			
				Ill but over the ye			
				the stream increa			
				nd the stream lar			
		changed signific					
4.4.3	Appropriate treatment of mill effluent			ried out as per SC)P and DOF		
	to required levels and regular			gular monitoring o		Complied	
	monitoring of discharge quality,			al Oxygen Demar		complica	
	especially Biochemical Oxygen			monitoring as pe			
	Demand (BOD), shall be in	frequency was in					
	compliance with national regulations	frequency frus i					
	(Criteria 2.1 and 5.6).	1. Storm	water retentio	n pond analysis (B	OD analysis		
	- Minor compliance -	fortnig					
	·	-					
				aboratory, dated (
				77, BOD: 438 mg,	I. Sampling		
		date 24/09/2017	7.				
		Latest monitorir	na by UTCL L	aboratory, dated i	19/09/2017.		
				95, BOD: 493 mg			
		date 04/09/2017		, <u>.</u>			
			rly return		vironmental		
		Report	ing (OER) and	monthly effluent	analysis.		
		Latest quarter.	July – Sen	tember 2017, su	bmitted on		
		11/10/2017.	, cop	, ou			
				aboratory, dated (
				7. Sampling date 2			
				COD, AN, TN, SS,			
			regulatory lir	nit under mill's	compliance		
		schedule.					
4.4.4	Mill water use per tonne of Fresh Fruit	FFB processed v	vith the avera	ge water usage of	1.27 m ³ per		
	Bunches (FFB) (see Criterion 5.6)			period from Jan to		Complied	
	shall be monitored.						
	- Minor compliance -						
Criterion 4							

Criterion	/ Indicator	Assessment	Compliance						
4.5.1	Implementation of Integrated Pest Management (IPM) plans shall be	IPM Plan incl	IPM Plan includes the planting of beneficial plants and control of damage by rodents and leaf eating pest.						
	monitored. - Major compliance -	cobanensis ar planting in ner beneficial pla damage and l out to obtain i be taken ther	Beneficial plants such as Turnera subulata and Cassia cobanensis are grown in the estates and their records of planting in new areas and maintenance of existing areas of beneficial plants and location maps are available. Rat damage and leaf-eating pest census was regularly carried out to obtain information about threshold level and action to be taken thereafter. The records of census and rat baiting were available for verification.						
		Inspection at inhabited with ground at the							
4.5.2	Training of those involved in IPM implementation shall be demonstrated. - Minor compliance -	executives wit	IPM training is given by the Agronomist and plantation executives with qualification in agriculture. Interview with the staff confirm their understanding of the Kulim"s IPM practices.						
		Estate	Date condu cted	Training topic	Ву				
		Sepang Loi	10/04/ 2017	Keprihatinan terhadap tanaman bunga (Beneficial Plant)	En Zainal				
			16/07/ 2017	Kebaikan pemeliharaan burung hantu dalam kawasan ladang	En. Muhamad Fedzley				
		Kemedak	09/05/ 2017	AASD (Agronomy Advisory and Service Department) field day on effective bagworm control	AASD (KMB)				
Criterion 4	4.6:			•					
	are used in ways that do not endanger h								
4.6.1	Justification of all pesticides used shall be demonstrated. The use of selective products that are specific to the target pest, weed or disease and which have minimal effect on non- target species shall be used where available. - Major compliance -	Justification of pesticides applied is available in the agriculture manual. Refer to agriculture manual 21/10/2015, H01:Justification of Chemical Use. The use of pesticide is specific to the target pest, weed and disease. Justification takes consideration to minimize effect on non-target species							

RSPO Public Summary Report

Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Find	Compliance		
4.6.2	Records of pesticides use (including active ingredients used and their LD50, area treated, amount of active ingredients applied per ha and number of applications) shall be provided.	Records of pesticid The latest records includes the info ingredients (ai) per	Complied		
		Agrochemicals	Sepang Loi	Kemedak	
	- Major compliance -		a.i/ha	a.i/ha	
		Ally	0.37	0.060	
		Glyphosate	0.11	0.822	
		Triclopyr	0.005	0.492	
		Storm	0.003	0.00045	
		Amine	0.001	-	
		Multiphos	0.002	0.01	
4.6.3	Any use of pesticides shall be minimised as part of a plan, and in accordance with Integrated Pest Management (IPM) plans. There shall be no prophylactic use of pesticides, except in specific situations identified in national Best Practice guidelines. - Major compliance -	The quantity of a conditions are do manual H01: Justifie Noted, the triple ri were recovered and use in the field. The with the agriculture	Complied		
4.6.4	Pesticides that are categorised as World Health Organisation Class 1A or 1B, or that are listed by the Stockholm or Rotterdam Conventions, and paraquat, are not used, except in specific situations identified in national Best Practice guidelines. The use of such pesticides shall be minimised and eliminated as part of a plan, and shall only be used in exceptional circumstances. - Minor compliance -	Noted that there is that listed in St paraquat at both es	Complied		

RSPO Public Summary Report Revision 4 (November / 2016)

	Indicator	Assessment Fi	Compliance			
4.6.5	Pesticides shall only be handled, used or applied by persons who have completed the necessary training and shall always be applied in accordance with the product label. Appropriate safety and application equipment shall	Pesticide operat application of t equipment's an operators. All pro- to operators and the interview wi	Complied			
	be provided and used. All precautions attached to the products shall be	Estates	Date	Training topic	Given by	
	properly observed, applied, and understood by workers (see Criterion 4.7). - Major compliance -	Sepang Loi	12/09 /2017	Pesticide chemical handling	Zainal Bin Sani	
		Kemedak	02/05 /2017	Latihan dan pengendalian racun kelas 1 (Bagworm).	Mohd Izzuddin Bin Usjah.	
			20/06 /2017	Latihan meracun tikus.	Mohd Izzuddin Bin Usjah.	
			08/08 /2017	Latihan pengendalian racun dengan selamat dan kelas racun.	Mohd Izzuddin Bin Usjah.	
			15/09 /2017	Latihan dan penerangan racun perosak.	Mohd Izzuddin Bin Usjah.	
			15/09 /2017	Latihan dan penerangan tempat membancuh perosak.	Mohd Izzuddin Bin Usjah.	
4.6.6 Storage of all pesticides shall be according to recognised best practices. All pesticide containers		The operating Pesticides Act 1 to be kept unde	Complied			
	be properly disposed of and not used for other purposes (see Criterion 5.3). - Major compliance -	During visit it wa kept in the sto regulation. Agre agrochemical.				
4.6.7	Application of pesticides shall be by proven methods that minimise risk and impacts. - Minor compliance -	The quantity o conditions are Manual, Section in the field is co	Complied			
4.6.8	Pesticides shall be applied aerially only where there is documented justification. Communities shall be informed of impending aerial pesticide applications with all relevant information within reasonable time prior to application. - Major compliance -	There was no ad	Complied			

PF441



RSPO Public Summary Report Revision 4 (November / 2016)

Criterion /	/ Indicator	Assessment Findings	Compliance
4.6.9	Maintenance of employee and associated smallholder knowledge and skills on pesticide handling shall be demonstrated, including provision of appropriate information materials (see Criterion 4.8). - Minor compliance -	There was no purchase of FFB from smallholders and therefore there was no pesticide handling training for them. Employees demonstrate knowledge and skills on pesticide handling. SDS was displayed in local Bahasa Malaysia language at the agrochemical store for each chemical stored. The SDS including appropriate PPE to be worn was used during training in addition to the Work Instruction on safe handling for easy understanding by the agrochemical handlers, that is, storekeeper, chemical mixer and sprayers.	Complied
4.6.10	Proper disposal of waste material, according to procedures that are fully understood by workers and managers shall be demonstrated (see Criterion 5.3). - Minor compliance -	Proper disposal of waste material are carried out as per the company procedures. The procedures are fully understood by workers and managers. Workers interview reveal that they are aware of the zero burning policy including domestic waste are not allowed to be burned. Management dispose waste material as per regulation for schedule waste and domestic waste.	Complied

PF441

Criterion /	/ Indicator	Assessment Findings							Compliance	
4.6.11	Specific annual medical surveillance		Palong Cocoa POM							
7.0.11	for pesticide operators, and documented action to treat related health conditions, shall be demonstrated. - Major compliance -	Medical surveillance carried out once a year for all chemical handlers. Last medical check-up was conducted on 12/03/2017 by DOSH Registered doctor No.: HQ/11/DOC/00/235 for 27 workers. 4 workers had undergone clinical features & biological monitoring (urine2, 5 hexanedione) and 27 workers had undergone blood spirometry/urine. All 27 workers were found fit based on the medical results. Likewise, medical surveillance and biological monitoring were carried out at LSepang Loi and Kemedak estates.							Complied	
		Estate		Date cond d				Report No.		
		Sep Loi	bang	13.05	.2017		/11/DO 0/235	KSTS/0016O SH/06/17		
		Ker	nedak	05/03	/2017	OGI 0/1	JK/201 577	KSTS/0019O SH/0617		
		Estate	Туре с	of test	No. work invol		Result	s, Fit- yes/no		
			Biologio monito		45	5		Yes		
		Sepang Loi	X-ray fertilize applica)		Yes			
	t s	Sel	Spirom lung fu test		45	5				
			Biologio monito				50 fit and 1 unfit Job placement devoid of pesticides fertilizer exposure (asthmatic)			
		Kemedak	X-ray fertilize applica				50 fit and 1 unfit Job placement devoid of pesticides fertilizer exposure (asthmatic)			
			Spirom lung fu test		51	-	50 fit and 1 unfit Job placement devoid of pesticides fertilizer exposure (asthmatic)			
			been surve	identifi	ed and nd docu	their I their	reco	ords of	ng operators have annual medical eat related health	



RSPO Public Summary Report Revision 4 (November / 2016)

Criterion /	/ Indicator	Assessment Findings	Compliance
4.6.12	No work with pesticides shall be undertaken by pregnant or breast- feeding women. - Major compliance -	No female pesticide operators were engaged to work.	Complied
		ed effectively communicated and implemented. The health and	d cafat , plan chall

cover the following:

4.7.1	A health and safety policy shall be in place. A health and safety plan covering all activities shall be documented and implemented, and its effectiveness monitored.	The Occupational Safety & Health Policy had been established and implemented. The policy was signed by the Managing Director of Kulim (Malaysia) Berhad on 1 January 2008 and is displayed prominently on notice boards in Bahasa Malaysia.	Complied
	- Major compliance -	PPOM – Annual & Baseline Audiometric Testing	
		Annual audiometric testing completed on 20/11/2016 by Kulim Safety Training and Services Sdn Bhd, HQ/15/DOC/00/395. Total of 51 workers were sent for the annual testing. Baseline audiograms tested on 20 workers and Annual audiograms tested on 31 workers. 1 worker has standard threshold shift and 10 workers has hearing impairment.	
		Most recent Audiometric test was conducted on 21/10/2017 for 542 workers. No results available. However, the result will be verified during the next audit.	
		Chemical Health Risk Assessment (CHRA)	
		Palong Cocoa POM - CHRA conducted on 07/03/2013 by registered assessor JKKP HIE 127/171-2(154). Based on the CHRA, a total of 17 findings/recommendations reported.	
		Sepang Loi Estate - CHRA was conducted on 11-06/03/2013 by registered assessor JKKP HIE 127/171-2(154). Based on the CHRA, a total of 18 findings/recommendations reported.	
		Kemedak Estate - CHRA was conducted on 04/03/2013 by registered assessor JKKP HIE 127/171-2(154). Based on the CHRA, a total of 19 findings/recommendations reported.	
		The action plan was established through the recommendation from the assessor.	
		Chemical Exposure Monitoring	
		Palong Cocoa POM - The personal chemical exposure monitoring was conducted on $15/05/2017$ (HIE $127/171-3/1(164) - 2017/010$) by JKKP HIE $127/171-3/1(164)$ for the laboratory was observed.	
		A total of 3 personal and 01 chemical exposure samplings were collected and the concentrations of the monitoring parameter are n-Hexane. Overall the control measures provided are adequate to control the airborne contaminants. The exposure levels based on 8hrs-TWA for all the monitored parameters did not exceed the permissible exposure limit.	
		Sepang Loi Estate - The personal chemical exposure monitoring was conducted on 07/09/2016 (JH/CEM/1609/005) by JKKP HIE 127/171-3/1(164) at the bagging fertilizer was observed.	
		The monitoring results for the exposure to Crystalline Silica (Quartz) from the fertilizer revealed that the exposure levels based on 8hrs-TWA for all the monitored parameters did not exceed the permissible exposure limit.	

PF441

Criterion / Indicator	Assessment Findings	Compliance
	Kemedak Estate - The personal chemical exposure monitoring was conducted on 13/07/2017 (HQ/17/JHI/00/00008 – 2017/003) by HQ/17/JHI/00/00008 was observed.	
	A total of 08 personal chemical exposure sampling were collected and the monitoring results for the exposure to Crystalline Silica (Quartz) revealed that the exposure levels based on 8hrs-TWA for all the monitored parameters did not exceed the permissible exposure limit.	
	The personal chemical exposure monitoring (Methamidophos) was conducted on 29/12/2016 (JHB/CEM/1701/001) by JKKP HIE 127/171-3/1 was observed.	
	A total of 03 personal chemical exposure sampling were collected and the monitoring parameter was Methamidophos revealed that the exposure levels based on 20hrs-TWA for all the monitored parameters were found to be below the respective Acute Exposure Guideline Levels (AEGLs).	
	Sighted record book for medical check-up for sprayer bag worm at Kemedak Estate.	

PF441

	/ Indicator	Assessment Findings	Compliance
4.7.2	All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified	Palong Cocoa Certification Unit had identified and reviewed significant hazards and risks and determined appropriate risk control measures. The hazard identification, risk assessment and risk control (HIRADC) records, as well as CHRA reports were verified during the assessment.	Complied
	issues. All precautions attached to products shall be properly observed	Palong Cocoa POM	
	and applied to the workers. - Major compliance -	CHRA conducted on 07/03/2013 by registered assessor JKKP HIE 127/171-2(154). Based on the CHRA, a total of 17 findings/recommendations reported.	
		HIRARC was reviewed on 25/05/2017 and approved by the Asst Engineer In Charge. No addition or changes observed.	
		Sepang Loi Estate	
		CHRA was conducted on 11-06/03/2013 by registered assessor JKKP HIE 127/171-2(154). Based on the CHRA, a total of 18 findings/recommendations reported and acted upon.	
		HIRARC was last reviewed on 16/10/2017, reviewed by Assistant Manager and approved by the Estate manager. Changes was made for the	
		Kemedak Estate	
		CHRA was conducted on 04/03/2013 by registered assessor JKKP HIE 127/171-2(154). Based on the CHRA, a total of 19 findings/recommendations reported and acted upon.	
		HIRRAC was reviewed on 17/1/2017. Next review is scheduled for 25/11/2016 and will be verified during the next audit.	
		Monitoring is carried out for all the best practices and checklists maintained to ensure the implementation and practicality.	

	Indicator	Assessment Findings	Compliance
4.7.3	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all	Awareness and training program had been carried out. All workers involved had been adequately trained in safe working practices. The objective was to ensure all workers involved have been adequately trained in understanding MSDS, safe working practices and the correct use of PPE.	Complied
	workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine	1. Palong Cocoa POM Annual Training Program 2017 was established and approved.	
	operations, and land preparation, harvesting and, if it is used, burning. - Minor compliance -	2. Sepang Loi Estate Training Program 2017 and Awareness Program 2017 was established and approved by the Estate Manager.	
		3. Kemedak Estate – OHS Training Plan Year 2017 was established and approved by the Manager.	
		Suitable PPE has been provided to the workers based on the information in the MSDS and CHRA assessor's recommendation.	
		List of Personal Protective Equipment (PPE) Provided – identifies the type of PPE for the respective activities.	
		i. Boiler/Engine operator – Safety Helmet, Semi leather Hand Glove, Cotton Gloves, Safety Shoes, Safety Vest and Ear Muff.	
		ii. Field workers (sprayer, manure & harvester) – N95 respirator, anti-mist goggles, wellington boots, apron and sickle cover.	
		The chemical store was found to be adequately organized, properly labelled, secured and person in charge understands the OSH procedures. MSDS was placed at the chemical stores and is available. The person in charge understands the information written in MSDS.	

RSPO Public Summary Report

Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Findings	Compliance
4.7.4	The responsible person/persons shall be identified. There shall be records of regular meetings between the	The OSH policy is well briefed to all workers. Interview with workers reveal that they understand the policy and the importance of safety at work.	Complied
	responsible person/s and workers. Concerns of all parties about health,	Palong Cocoa POM	
	safety and welfare shall be discussed at these meetings, and any issues	OSH/ESH meeting conducted on quarterly basis and last meeting conducted on 29/08/2017 attended by 16 persons.	
	raised shall be recorded. - Major compliance -	The work place inspection conducted on 24/08/2017 and review of accident record was discussed during the OSH meeting. No any unresolved safety and health issues noted.	
		OSH Committee Members	
		Chairman – Tuan Mohd Taufiq Bin Khalil (appointment letter dated 04/09/2016). Appointment letters for other OSH committee members dated 06/02/2017.	
		OSH/EHS meeting: 29/08/2017, 12/05/2017 and 17/02/2017.	
		Sepang Loi and Kemedak Estate	
		OSH Committee meeting are conducted on quarterly basis as shown in the table below. Concerns of all parties about health, safety and welfare including review of accidents are discussed at these meetings, and any issues raised are recorded. No any unresolved safety and health issues noted.	
		Sepang Loi EstateKemedak Estate29.11.201628/11/201624.02.201705/02/201716.05.201704/05/201715.08.201715/8/2017	
		Like the OSH Committee meeting, the work place inspection are conducted on quarterly basis as well.	

			r
4.7.5	Accident and emergency procedures shall exist and instructions shall be clearly understood by all workers.	Accident and emergency procedures have been communicated to employees, contractors and visitors.	Complied
	Accident procedures shall be available in the appropriate language of the workforce. Assigned operatives	1. Palong Cocoa POM - Fire evacuation drill was last conducted on 30/08/2017 to test the state of readiness during emergency situation.	
	trained in First Aid should be present in both field and other operations, and first aid equipment shall be	2. Sepang Loi Estate – Fire evacuation drill was last conducted on 11/08/2017 to test the state of readiness during emergency situation.	
	available at worksites. Records of all accidents shall be kept and periodically reviewed. - Minor compliance -	3. Kemedak Estate - Fire evacuation drill was last conducted on 28/08/2017 to test the state of readiness during emergency situation.	
		Accident and emergency procedures are in Bahasa Malaysia and this is understood by the responsible workers, staff or executives involved in the operation. Good understanding level observed among the workers.	
		Emergency eye wash facility available at chemical store and laboratory. Both are in good working condition.	
		Quarterly review on accident cases carried out during OSH quarterly meeting.	
		 OFI: Contact phone number of EHA could have been kept by the Mandore for direct contact (help) instead of through the office staff for expediency purpose. Refresher course could have been held periodically for the appointed First Aider. Records of medication treatment and usage could be included in the first aid kit and filled up by the Mandore. This has been raised as an OFI due to lack of evidence to raise NC. 	
		Palong Cocoa POM	
		No accident reported. JKKP 6 was sent to DOSH on 14/07/2017. JKKP 8 was sent to DOSH on 22/01/2017.	
		DOSH visits (07/08/2016) been recorded in the DOSH log book and comments highlighted by DOSH was noted and action taken accordingly. Action plan (31/10/2016) available.	
		Sepang Loi Estate	
		3 accidents reported. JKKP 6 was sent to DOSH on 20/03/2017. JKKP 8 was sent to DOSH on 17/01/2017.	
		DOSH visits (07/05/2017) been recorded in the DOSH log book and comments highlighted by DOSH was noted and action taken accordingly.	
		Kemedak Estate	
		02 accidents reported. JKKP 6 not available. JKKP 8 was sent to DOSH on 20/01/2017.	

PF441

RSPO Public Summary Report

Revision 4 (November / 2016)

Criterion /	/ Indicator	Assessment	Findings		Assessment Findings				
		DOSH visits (0	8/10/2017		en recorded in Jhlighted by DC	the DOSH log SH.			
4.7.6	All workers shall be provided with medical care, and covered by accident insurance. - Minor compliance -	accident insur	ances. Ma rm 8A, "Jao	alaysi	an workers a	overed by the re covered by an" for October	Complied		
		Site		Pay	ment advise re	f. no.:			
		Palong Cocoa	POM	170	000664				
		Sepang Loi E	state	170	00455				
		Kemedak Est	ate	170	00521				
			Scheme Co Palong	ertific	cate of Insurance Sepang Loi	Kemedak			
		Underwriter	Cocoa PO MSIG	MC	Estate Berjaya	Estate MSIG			
		onderwriter	INSURAN (MALAYS SDN BHE	SIA)	Sompo Insurance Berhad	INSURANCE (MALAYSIA) SDN BHD			
		Coverage period	05/07/20 - 04/07/20		25.01.2017 - 24.01.2018	1/1/2017 – 31/12/2017			
		Policy No.	JB- 0980865 FWC	8-	17DHQEW WCZ00787	JB- 09808538- FWC			
4.7.7	Occupational injuries shall be recorded using Lost Time Accident (LTA) metrics - Minor compliance -	Accident records are found to be updated. All records on Lost Time Accident (LTA) metrics are maintained. Samples of accident statistic as shown below :					Complied		
		Year (to-date)	Palong Cocoa POM		Sepang Loi Estate	Kemedak Estate			
		2016	0 (9 LTA)	1 (1 LTA)	3 (102 LTA)			
		2017	0 (0 LTA		3 (3 LTA)	2 (4 LTA)			
		*LTA is equivalent to lost man days (MC) Palong Cocoa POM recorded LTI as at January 2017 - 240,000.				anuary 2017 –			
		Sepang Loi Estate recorded LTI as at January 2017 - 235,200. Kemedak Estate recorded LTI as at January 2017 -							
						1			

RSPO Public Summary Report Revision 4 (November / 2016)

Criterion /	/ Indicator	Ass	essment Findings	Compliance
4.8.1	A formal training programme shall be in place that covers all aspects of the RSPO Principles and Criteria, and that		n (Malaysia) Berhad has established an annual training ram that covers all aspects of the RSPO Principles and eria.	Complied
	includes regular assessments of training needs and documentation of the programme.	1.	Palong Cocoa POM – Annual Training Program 2017. Implementation is still on-going.	
	- Major compliance -	2.	Sepang Loi Estate – Training Program 2017. Implementation is still on-going.	
		3.	Kemedak Estate – RSPO/OSH Training. Implementation is still on-going.	
		Trai	ning Needs	
		i.	34 training needs/requirements for Palong Cocoa POM Annual Training Program 2017 identified for various categories of operating units.	
		ii.	29 training needs/requirements Sepang Loi Estate – Training Program 2017 identified for various categories of operating units.	
		iii.	22 training needs/requirements Kemedak Estate – RSPO/OSH Training identified for various categories of operating units.	

Criterion /	/ Indicator	Assessment	Findings		Compliance
4.8.2	Records of training for each employee shall be maintained. - Minor compliance -	Training record the office. Rec covers all aspe	Complied		
		Samples of tra	ining record for 2017 as fo	llows:	
		Palong Cocoa	a POM		
		Date	Training	Trainer	
		14/10/2017	Fire Prevention at Housin	g Asst Manager	
		09/10/2017	Spectrophotometer Training	Chemophar m	
		07/10/2017	Emergency Response Pl (Bund Rupture/Oil Spillag		
		05/10/2017	Sludge Separator Alfa Lav Training		
		11/09/2017	Chemical Handling Chemical Spillage Training	& WACCO	
		Sepang Loi E			
			ainings to date were held s	ince January 2017.	
			ne of the training dates are		
		Date	Training	Trainer	
		12.01.2017	Latihan Meracun Tikus	En Zainal	
		25.01.2017	Pemakaian PPE, Teknik Meracun	En Zainal	
		16.02.2017	Latihan Memotong Buah Sawit	En Muhd Fedzley & Mohd Azmi	
		20.02.2017	Penggunaan Air Di Perumahan	En Muhd Fedzley	
		14.03.2017	Scheduled Waste Store	En Mohd Azmi	
		27.03.2017	Tempat Pembuangan Sampah	En Muhd Fedzley	
		10.04.2 017	Fogging Di Kawasan Perumahan	En Muhd Fedzley	
		24.04.2017	Gangguan Seksual & Penyalahgunaan Dadah	En Muhd Fedzley	
		09.05.2017	Latihan Bio-Compost	En Zainal	
			Latihan MB & Tractor	Kulim Safety	
		10.07.2017	Hirarc Review	Kulim Safety	
		24.07.2017	Water Treatment Plant/ Sampling	En Jemadi	
		07.08.2017	Latihan ERP	En Muhd Fedzley	
		11.08.2017	Larangan Pembakaran Terbuka	En Muhd Fedzley	
		08.09.2017	Bagwarm Treatment / Krotopos	En Mohd Azmi	
		12.09.2017	Chemical Handing	En Mohd Azmi & En Zainal	
		09.10.2017	Bilas Tiga Kali	En Mohd Azmi & En Zainal	
		09.11.2017	Menyimpan Alatan Kerja	En Zainal	

Komoda	k Ectato		
	i<u>k Estate</u> ⁵ 27 trainings to date were held since J	anuary 2017	
	of some of the training dates are as fo		
Date	Training	Trainer	
10/01	Penerangan Tentang Pemakaian	Suhaimi	
/2017	PPE.	Bin Sidek	
07/02 /2017	Penerangan Tentang Penjagaan MB Dan Traktor Ladang.	Suhaimi Bin Sidek	
15/02 /2017	Penerangan Tentang Larangan Membuat Pembakaran Terbuka Dikawasan Perumahan Ladang.	Suhaimi Bin Sidek	
08/03 /2017	Penerangan Tentang Pematuhan Aspek RSPO Dan OSHA.	Suhaimi Bin Sidek	
22/03 /2017	Kebebasan Untuk Berpersatuan Dan Tentang Diskriminasi.	Suhaimi Bin Sidek	
05/05 /2017	Penerangan Tentang Gangguan Seksual Di Tempat Kerja.	Suhaimi Bin Sidek	
17/05 /2017	Penerangan Tentang 'Reproductive Right' Atau Human Right Policy.	Suhaimi Bin Sidek	
17/08 /2017	Ikrar integriti korporat (kontraktor & stakeholder)	Suhaimi Bin Sidek	
17/08 /2017	Penerangan tentang SOP dan Panduan Kerja Selamat di tempat kerja.	Suhaimi Bin Sidek	
21/08 /2017	Penerangan tentang 'Buffer Zone'	Suhaimi Bin Sidek	
04/09 /2017	Penerangan tentang larangan berdiri ditangga trailer penumpang.	Suhaimi Bin Sidek	
07/09 /2017	Penerangan tentang menggunakan alat pelindung keselamatan ke atas sabit atau pahat yang di bawa.	Suhaimi Bin Sidek	
11/09 /2017	Penerangan tentang biodiversity (HCV AREA).	Suhaimi Bin Sidek	
13/09 /2017	Penerangan tentang Kitar Semula.	Suhaimi Bin Sidek	
19/09 /2017	Penerangan Tentang Sustainability Policy.	Suhaimi Bin Sidek	
20/10 /2017	Penerangan Tentang Pengiraan Gaji.	Suhaimi Bin Sidek	
15/09 /2017	Latihan Dan Penerangan Tempat Membancuh Perosak.	Mohd Izzuddin Bin Usjah	



RSPO Public Summary Report Revision 4 (November / 2016)

Criterio	n / Indicator	Assessme	ent Findings		Compliance
	/2017	Latihan Dan Penerangan Kimpalan Menggunakan Elektrik & Alat Pengandung Tidak Berapi.	Mohd Izzuddin Bin Usjah		
Criterio Aspects (e 5: Environmental responsibility a n 5.1: of plantation and mill management, inclu the negative impacts and promote the p	uding replanting	, that have environmental impacts a	re identified, a	
improver 5.1.1	ment. An environmental impact assessmen (EIA) shall be documented. - Major compliance -	Register (F	Documented Environmental Aspects Form No.: epa-pppom-2016; Activity ev. 1/2017) is available. The review sis.	code: ER001-	Complied
			ocumented Environmental Aspects vere sighted at Sepang Loi Estate a		

...making excellence a habit." Page 48 of 81

Criterion	/ Indicator	Asse	ssment Findings			Compliance
5.1.2	requires changes in current practices, a in order to mitigate negative effects, a timetable for change shall be r	At Pa aspec for d	ong Cocoa POM, en t/impact identification ifferent activity and	on, risk asses area were	management plan with ssment and risk control sighted. For example,	Complied
			ifferent activity and ation plan or records Title of Environmental Plan Installation Air Control Pollution system for Air Quality and CCTV for dark smoke monitoring at Boiler Station Disposal of waste to the land Contaminated water mixed	s sighted inc		
		plan e F S F F r a r iii The r staff	with ashes spillage to the drain pang Loi Estate and established include: Road construction Surface run-off Protection of streams nonthly recording of and domestic waste euse, weekly inspe- nspection of domest responsible persons	 target on March 2018 Kemedak Es s and quality waste gene) with aim t ection of co ic rubbish co are Manage 	trap for boiler ash before passed through to main drain state, the management of water source, and ration (schedule waste to reduce, recycle and ompound and weekly	

Criterion	/ Indicator	Assessment Findings	Compliance
5.1.3	This plan shall incorporate a monitoring protocol, adaptive to operational changes, which shall be implemented to monitor the effectiveness of the mitigation measures. The plan shall be reviewed as a minimum every two years to	An environmental improvement plan was implemented to monitor the effectiveness of the mitigation measures. This plan incorporated a monitoring protocol, which is adaptive to operational changes and is reviewed annually to reflect the results of monitoring operational changes that may have positive and negative environmental impacts.	Complied
	reflect the results of monitoring and where there are operational changes that may have positive and negative environmental impacts. - Minor compliance -	Latest monitoring protocol introduced by Department of Environment via GSR (Guided Self Regulation) approach was seen. Online Environmental Reporting @ OER, E-sWis (scheduled waste online reporting) and CEMS (continuous emission monitoring system were among the latest tools for the environmental compliance monitoring.	
		At Palong Cocoa Palm Oil Mill: Monitoring plan was established based on DOE license compliance schedule which include scheduled waste storage and disposal record, POME final discharge BOD and boiler stack sampling. Please see indicator 4.1.3 for results of monitoring.	
Criterion !		e and athen thick Concernation Value bakitate if any that wish	in the algorithm
or that cou		is and other High Conservation Value habitats, if any, that exist gement, shall be identified and and operations managed to besi	
5.2.1	Information shall be collated in a High Conservation Value (HCV) assessment that includes both the planted area itself and relevant wider landscape- level considerations (such as wildlife corridors). - Major compliance -	The initial HCV assessment was conducted in 2009 by consultant. Report "Rapid Biodiversity Assessment of Oil Palm Plantations" – A.J.F.M Dekker Consultant, Biodiversity 2009. Re-assessment of HCV was done by Kulim Sustainability executives from 6 August to 11 September 2015. Reclassification of HCV areas within Palong Certification Unit incorporated in the report with the total 118.08 ha. Annual review of the HCV and management and monitoring plans are conducted as part of continual improvement activities. The last HCV review for the Sepang Loi Estate was conducted in November 2017 and for Kemedak Estate on 01 January 2017 (HCV 1 – HCV 8)	Complied
5.2.2	Where rare, threatened or endangered (RTE) species, or HCVs, are present or are affected by plantation or mill operations, appropriate measures that are expected to maintain and/or enhance them shall be implemented through a management plan. - Major compliance -	There was no re-classification of HCV area at both estates. There were no RTE reported within the estate. Regular patrols within the operating unit estates were carried out and findings recorded by the respective Estate executives to monitor the Conservation / buffer zone areas. Mechanism for reporting the sightings of various types of wildlife, were found in place through AP patrol book.	Complied
5.2.3	There shall be a programme to regularly educate the workforce about the status of these RTE species, and appropriate disciplinary measures shall be instigated in accordance with company rules and national law if any individual working for the company is found to capture, harm, collect or kill these species. - Minor compliance -	Kulim continue to support the Kulim Wildlife Defenders Program to detect illegal hunters and handing them to regulatory departments for further action. Programs include regular training and activities to educate the workforce on RTE. Signage as well as routine patrolling activities were utilised as part of creating awareness among employees and maintain HCVs.	Complied

Criterion	/ Indicator	Assessment Findings	Compliance
5.2.4	 Where a management plan has been created there shall be ongoing monitoring: The status of HCV and RTE species that are affected by plantation or mill operations shall be documented and reported; Outcomes of monitoring shall be fed back into the management plan. Minor compliance - 	Management plans are established and monitoring outcomes were reviewed by the estate managers. There is ongoing monitoring of the management plan on the status of HCV available. HCV monitoring of monthly record until November showed no RTE sighted in Palong Complex area. Further monitoring also being carried out together with wildlife department under Johor Wildlife Conservation project in case of any RTE presence in Palong Complex. The Auxilliary Police of the CU maintained patrolling the estate and its surroundings including the conservation area. However, there was no outcome that requires feedback and revision of action plan. All are in order and no encroachment reported.	Complied
5.2.5	Where HCV set-asides with existing rights of local communities have been identified, there shall be evidence of a negotiated agreement that optimally safeguards both the HCVs and these rights. - Minor compliance -	There was no HCV set-aside that needs any negotiation process with the local communities.	Complied
Criterion !		in an environmentally and socially responsible manner.	
5.3.1	All waste products and sources of pollution shall be identified and documented. - Major compliance -	Documented identification of all wastes was reflected in the Waste Management Plan PCPOM, Sepang Loi Estate and Kemedak Estate have established their respective Waste Management Action Plan FY 2016/2017. Among the type of waste identified were: Scheduled Waste, Domestic Waste and Industrial Waste. At the mill the source of these wastes were mainly located at mechanical/electrical workshop, chemical store, scheduled waste store, line site, office, mill effluent pond. Type of scheduled waste generated: SW102, SW110, SW305, SW306, SW307, SW409, SW410 and SW429. Sepang Loi Estate Notification of scheduled waste, 5th schedule. Refer to file ref# AS(B)J11/123/000/168, inventory #0108J41052141 102017 dated 31/10/2017. Kemedak Estate Notification of scheduled waste, 5th schedule. Refer to file ref# AS(B)J11/123/000/158, inventory #0108J41610321 112017 dated 02/11/2017. At the estates the sources are from line site, office, workshop and chemical premixing area.	Complied
		The Domestic waste are sent to own operated – landfill area; Non-hazardous – empty chemical container through DOA licensed contractor and Scheduled waste through DOE licensed contractor	



Criterion	/ Indicator	Assessment Findings	Compliance
5.3.2	All chemicals and their containers shall be disposed of responsibly. - Major compliance -	The CU continued to follow the company established Disposal procedure. Most of the agrochemical containers are recycled for pre-mixing agrochemicals. Recycling is only for the same purpose. As example, Sepang Loi Estate and Kemedak Estate practice triple rinsing and punctured of used chemical and disposed it through G-Planter Sdn. Bhd. Those containers identified as scheduled waste are disposed of in accordance with established procedure and EQ (Scheduled Waste) Regulation 2005.	Complied

PF441

Criterion /	/ Indicator	Asse	ssment Findings			Compliance	
5.3.3	A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented. - Minor compliance -	Scheo area days Enviro	duled waste is well m at the mill and each in accordance wi onmental Quality A lations, 2005. Disposa	of the estates th the requ .ct 1974 (Sc	not to exceed 180 lirements of the heduled Wastes),	Complied	
		Dispo	Disposal method at the mill are as follow:				
		No	Waste identification	Disposal met	hod		
		1	Palm fiber	Boiler fuel			
		2	Palm shell	Boiler fuel			
		3	Empty Fruit Bunch	Mulching as estate	used at owned		
		4	Boiler soot / ash	Landfill			
		5	Effluent water	ETP and p discharge irrigation	oolishing plant – method land		
		6	Used hydraulic oil (SW 306)	Disposed to Kualiti Alam Sdn Bhd	E-consignment note: 20170402104QI WYW dated 2/4/2017		
		7	Used Oil Filter (SW 410)	Disposed by Kualiti Alam Sdn Bhd	2017101153G08 SU dated 12/10/2017		
		8	Decanter cake	Nutrient rec use	cycling for estate		
		9	Sand and stone	Road patchir	ng		
		Most conta chem with I Dome contra Scheo trans	ng Loi Estate and Ke of the agrochemical co iner for carrying to t ical containers are fin holes and then dispose estic waste are collect actor and disposed at dule waste are dispose ported away by the sal at both estates.	ontainers are re the field. The rst triple rinse, e to recycle co ed from line si owned manag sed to Kualiti <i>i</i>	eusue as premixing e remainder empty , its bottom punch ontractor. ite twice weekly by ged landfill area. Alam Sdn Bhd and		

PF441

RSPO Public Summary Report Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment F	indings		Compliance
		Sepang Loi Esta	<u>ate</u>		
		Date Disposed	E=Consignment note no.	Waste code	
		10/06/2017	091261-002/0003	SW 410	
		10/06/2017	091261-006/0004	SW 305	
		10/06/2017	091261-004/0005	SW 307	
		10/06/2017	091261-005/0004	SW 408	
		21/10/2017	091261-004/0006	SW 305	
		21/10/2017	091261-006/0005	SW 307	
		21/10/2017	091261-005/0005	SW 408	
		Kemedak Estate	2		
		Date disposed	E=Consignment note no.	Waste code	
		22/04/2017	201704220761WQ3U	SW102	
		22/04/2017	2017042208943AN0	SW305	
		22/04/2017	2017042208SI25LU	SW307	
		22/04/2017	2017042208108XSJ	SW410	
		01/10/2017	2017100112QC4KY0	SW305	
		01/10/2017	2017100112IP48GW	SW306	
		01/10/2017	2017100112DC2WS7	SW307	
		01/10/2017	2017100112UR8VX0	SW408	
		01/10/2017	2017100112UKQH7F	SW410	
		08/10/2017	2017100815FTONKX	SW404	
riterion	5.4: of fossil fuel use and the use of renewable	enerav is ontimi	sed		
4.1	A plan for improving efficiency of the use of fossil fuels and to optimise renewable energy shall be in place and monitored. - Minor compliance -	The mill produ energy used we reports energy	uction output records and ere monitored monthly. The M v usage monthly to head c. The company has optimize	lill monitors and office through	Complied
		Power generation	on summary as follows:		
		1. Diesel en (Jan – Au	gine @ fossil fuel (240 kW) g 2017).	at 78,470 kWh	
			ırbine@ renewable energy) kWh (Jan – Aug 2017).	(1.2 MW) at	
			el usage is 19.17% over t n/consumption.	he total power	

Use of fire for preparing land or replanting is avoided, except in specific situations as identified in the ASEAN guidelines or other regional best practice.

RSPO Public Summary Report Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Findings	Compliance
5.5.1	There shall be no land preparation by burning, other than in specific situations as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Major compliance -	The CU adhered to the Zero open burning policy as per SOP Section B2 - Felling/Land Clearing & Land Preparation dated November 2008. The Management of the estate visited comply with the Malaysian environmental law –EQA and Regulations 1974 and in-line with ASEAN guidelines for zero burning. No open burning sighted during the field visit and facility visit.	Complied
5.5.2	Where fire has been used for preparing land for replanting, there shall be evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Minor compliance -	No use of fire for land preparation during replanting.	Complied

Plans to reduce pollution and emissions, including greenhouse gases, are developed, implemented and monitored.

PF441

Criterion /	/ Indicator	Assessment Findings		Compliance
5.6.1	An assessment of all polluting activities shall be conducted, including gaseous emissions, particulate/soot emissions and effluent (see Criterion 4.4).	At Palong Cocoa POM, Ambie Air emission monitoring has be frequency stipulated in mil	ent Air quality monitoring and een carried out as per required Il's compliance schedule. In rs were calibrated consistently	Complied
	- Major compliance -	Results of monitoring as follow	WS:	
		Boiler #4: 13/06/2017, refer t	to report, PAC-AE-170608.	
		Parameter	Result	
		Solid particle, g/Nm3 @ 12% CO2	0.38 - 0.39	
		NOx emission, g/Nm3	0.04 – 0.05 vs limit of 2	
		SOx emission, g/Nm3	- 0.01	
		Boiler #3: 21/12/2016, refer t	to report, PAC-AE-161222	
		Parameter	Result	
		Solid particle, g/Nm3 @ 12% CO2	0.14 - 0.17	
		NOx emission, g/Nm3	0.03 vs limit of 2	
		SOx emission, g/Nm3	0.01	
			ration certificate# 17013 by te: 06/07/2017 valid until	
	(limit 24hr: 260 ug/m3, annu	I Suspended Particulate, TSP al 90 ug/m3 as per Malaysian uidelines). 2 monitoring points		
		ii. PAC-AA-170607 (12	– 29/09/2017): A1-14, A2-11; - 13/06/2017): A1-37, A2-33; – 22/03/2017): A1-40, A2-32.	
		Quarterly return via Online E and monthly effluent analysis	nvironmental Reporting (OER)	
		Latest quarter, July – Sep 11/10/2017.	tember 2017, submitted on	
		report ref# Ei/1710/0975-097 07 parameters tested (BOD,	aboratory, dated 05/10/2017, 7. Sampling date 24/09/2017. COD, AN, TN, SS, TS and pH) mit under mill's compliance	

5.6.2

5.6.3

RSPO Public Summary Report Revision 4 (November / 2016)

Criterion / Indicator Assessment Findings Compliance Significant pollutants and greenhouse Significant pollutants and greenhouse gas (GHG) emissions gas (GHG) emissions shall be were identified includes methane from effluent, smoke and Complied identified, and plans to reduce or fertilizer usage have been documented. minimise them implemented. Implementation and monitoring of GHG emissions is carried - Major compliance out and submitted to RSPO. GHG report, using palm GHG version 3.1.4 was made available during audit. A monitoring system shall be in place, Kulim has published Kulim (Malaysia) Berhad - Carbon with regular reporting on progress for Footprint Report 2014. Calculation was based on PalmGHG Complied tools, version 3.1.1. Reporting date to RSPO dated these significant pollutants and emissions from estate and mill 08/03/2016 was verified during audit. Noted that the next operations, using appropriate tools. reporting will be done early 2018 to RSPO together with the Kulim (Malaysia) Berhad – Carbon Footprint Report 2016. - Minor compliance -Tools and systems used to monitor significant pollutants includes the DOE CEMS monitoring system for air emissions, water quality at discharge points as per DOE regulations and Scheduled Waste disposal as per the DOE requirements via E-Swis. POME is treated using aerobic and anaerobic ponds. Effluent waste-water samples were taken as per DOE requirement and quarterly reports sent to DOE via the latest "OER" @ Online Environmental Reporting.

Principle 6: Responsible consideration of employees and of individuals and communities affected by growers and millers.

Criterion 6.1:

Aspects of plantation and mill management that have social impacts, including replanting, are identified in a participatory way, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.

continuar ii	nprovemente		
6.1.1	A social impact assessment (SIA) including records of meetings shall be documented. - Major compliance -	Evaluation of Impact Significant; Rekod Audit Sosial bagi Sepang Loi Estate 2017; Date: 14/5/2017 & 11/9/2017. Daftar Impak Sosial bagi Sepang Loi Estate 2017 dated 1/10/2017. Cadangan Penambahbaikan Sosial bagi Sepang Loi Estate dated 1/10/2017.	Complied
6.1.2	There shall be evidence that the assessment has been done with the participation of affected parties. - Major compliance -	Assessment also covered Social Amenities, Environment, Road Users, Employee Changes, Safety and Health Issues, Surrounding Communities, Government Official, Police, Labour Department, Health Department, Contractors and Suppliers.	Complied
		Periodical stakeholder consultation meeting has been conducted, latest done on 25/8/2017.	
		Kemedak Estate stakeholder meeting was done on 30/10/2017.	

6.1.3	Plans for avoidance or mitigation of negative impacts and promotion of the positive ones, and monitoring of	Assessment Findings Based on the SIA findings and recommendation from the	Compliance
	impacts identified, shall be developed in consultation with the affected parties, documented and timetabled, including responsibilities for implementation. - Major compliance -	sustainability executives, a timetable with responsibilities for mitigation and monitoring of the social impacts were developed in consultation with affected parties and reviewed as necessary. The Assistant Manager is responsible for the social issues and communication with the stakeholders.	Complied
6.1.4	The plans shall be reviewed as a minimum once every two years and updated as necessary, in those cases where the review has concluded that changes should be made to current practices. There shall be evidence that the review includes the participation of affected parties Minor compliance -	Annual SIA improvement plans reviewed yearly. The assessment was through meeting with the effected parties and stakeholders conducted by the Kulim Sustainability executives.	Complied
6.1.5	Particular attention shall be paid to the impacts of smallholder schemes (where the plantation includes such a scheme). - Minor compliance -	No smallholder schemes at Palong Cocoa Certification Unit.	Not applicable
Criterion 6			
	ppen and transparent methods for commu iffected or interested parties.	inication and consultation between growers and/or millers, loca	al communities
6.2.1	Consultation and communication	Documented consultation and communication procedures	
	procedures shall be documented. - Major compliance -	"Communication and Consultation Management Guidelines" SOP as well as "Grievance Procedure" was established and available since 7/3/2008.	Complied
6.2.2	A management official responsible for these issues shall be nominated. - Minor compliance -	The responsibility to ensure effective implementation of the SOP is the respective Mill and Estate Managers assisted by assistant managers. These executives of the respective operating unit handle social issues of the mill and estates. It was also sighted a latest circular by HQ dated 26/10/2016 notifying that the Executive Regional Controller of each complex shall automatically appointed as Social Person In-Charge. Sample at Sepang Loi Estate sighted the appointment as Social Person In-Charge: Pn. Rozita Sarudot dated 2/1/2017.	Complied
6.2.3	A list of stakeholders, records of all communication, including confirmation of receipt and that efforts are made to ensure understanding by affected parties, and records of actions taken in response to input from stakeholders, shall be maintained. - Minor compliance -	List of Stakeholder 2017 updated on 1/10/2017 in both estates and mill includes relevant government departments, buyers company, association, union, corporation, contractors/suppliers, utilities providers, hospitals/clinics, bank institution, school, neighboring estate/smallholder and courier service. Local community or village was identified including smallholder from nearby village such as Kampung Gelang Cincin.	Complied
Criterion 6	5.3:		
There is a n by all effect		for dealing with complaints and grievances, which is implemen	ted and accepte



RSPO Public Summary Report

Revision 4 (November / 2016)

Criterion /	/ Indicator	Assessment Findings	Compliance
5.3.1	The system, open to all affected parties, shall resolve disputes in an effective, timely and appropriate manner, ensuring anonymity of complainants and whistleblowers, where requested. - Major compliance -	A documented dispute resolution procedure is available in Mill and Estate which is effective, timely, and appropriate and open to any affected parties. The complaint and grievances is open to effected parties including internal and external stakeholders.	Complied
5.3.2	Documentation of both the process by which a dispute was resolved and the outcome shall be available. - Major compliance –	SOP to resolve social disputes established as SPO Grievance Procedure Program; Ref.: SPO-Grievance; Dated 7/3/2008 sighted available. Stakeholder meetings are held regularly to identify and give opportunity to stakeholders to complaint or raise disputes. Issues are discussed and consensual agreements reached during stakeholder meetings. Follow-up actions had timelines, responsibilities, and details of actions and monitored by managers for satisfactory conclusion. Minutes of meetings are maintained and reviewed.	Complied
	ations concerning compensation for loss o s indigenous peoples, local communities	of legal, customary or user rights are dealt with through a docu and other stakeholders to express their views through their own	
5.4.1	A procedure for identifying legal, customary or user rights, and a procedure for identifying people entitled to compensation, shall be in place. - Major compliance -	SOP to identify legal and customary rights as well as people entitled to compensation has been established. There have been no issues related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders.	Complied
6.4.2	A procedure for calculating and distributing fair compensation (monetary or otherwise) shall be established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. This procedure shall take into account: gender differences in the power to claim rights, ownership and access to land; differences of transmigrants and long-established communities; and differences in ethnic groups' proof of legal versus communal ownership of land. - Minor compliance -	SOP is as per reported in indicator 6.3.2 above include the calculation and distribution fair compensation which take into account the gender differences in the power to claim rights, ownership and access to land; differences of transmigrants and long-established communities; and differences in ethnic groups' proof of legal versus communal ownership of land.	Complied
5.4.3	The process and outcome of any negotiated agreements and compensation claims shall be documented, with evidence of the participation of affected parties, and	No issues related to loss of legal customary rights with indigenous peoples, local communities and other stakeholders to date.	Complied

sufficient to provide decent living wages.

Criterion	/ Indicator	Assessment Findings	Compliance
6.5.1	Documentation of pay and conditions shall be available. - Major compliance -	Documentation of pay and conditions such as pay slips showed gross pay, net pay, leave, medical leave pay etc. are maintained by the company. Minimum wage is paid to workers and no complaint was received during interview with workers. Sample of payslip sighted as following: i) Employee # 637060 – Indonesian – Palong Cocoa POM ii) Employee # 637141 – Malaysian – Palong Cocoa POM iii) Employee # 637140 – Indonesian – Palong Cocoa POM iv) Employee # 620188 – Malaysian – Sepang Loi Estate v) Employee # 620250 – Malaysian – Sepang Loi Estate vi) Employee # 620292 – Indonesian – Sepang Loi Estate vii) Employee # 620320 – Indonesian – Sepang Loi Estate viii)Employee # 636381 – Indonesian – Sepang Loi Estate viii)Employee # 636551 – Bangladeshi – Kemedak Estate ix) Employee # 636551 – Bangladeshi – Kemedak Estate x) Employee # 636551 – Indonesian – Kemedak Estate ii) Employee # 636551 – Indonesian – Kemedak Estate iii) Employee # 636551 – Indonesian – Kemedak Estate iii) Worker's ID # AT 388523 ii) Worker's ID # AT 388526	Complied
6.5.2		Perusahaan Juta Cemerlang: i) Worker's ID # B 5781276 ii) Worker's ID # B 2110750	
6.5.2	Labour laws, union agreements or direct contracts of employment detailing payments and conditions of employment (e.g. working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc.) shall be available in the languages understood by the workers or explained carefully to them by a management official. - Major compliance -	Extended employment contract for the following employees sighted available in: i) Employee # 637060 – Indonesian – Palong Cocoa POM ii) Employee # 637141 – Malaysian – Palong Cocoa POM iii) Employee # 637140 – Indonesian – Palong Cocoa POM iv) Employee # 620188 – Malaysian – Sepang Loi Estate v) Employee # 620250 – Malaysian – Sepang Loi Estate vi) Employee # 620292 – Indonesian – Sepang Loi Estate vii) Employee # 620320 – Indonesian – Sepang Loi Estate viii)Employee # 636381 – Indonesian – Kemedak Estate ix) Employee # 636551 – Bangladeshi – Kemedak Estate x) Employee # 636551 – Indonesian – Kemedak Estate	Complied
		Contractor's workers sampled: Contract Lim Song Peng: i) Worker's ID # AT 388523 ii) Worker's ID # AT 388526 Perusahaan Juta Cemerlang: i) Worker's ID # B 5781276 ii) Worker's ID # B 2110750 Interview with sampled employees confirmed the they understood the contents of employment agreements which explained to them prior to signing.	
6.5.3	Growers and millers shall provide adequate housing, water supplies, medical, educational and welfare amenities to national standards or above, where no such public facilities are available or accessible. - Minor compliance –	Palm Oil Mill and estates provide adequate housing, water supplies, medical, educational and welfare amenities in accordance with Workers" Minimum Standard of Housing and Amenities Act 1990 (Act 446). The Mill has completed the new housing project for workers. Water is supplied to workers housing through piping. The water tanks are provided for storage purpose. Fortnightly inspection was done by HA on workers housing area as per record of inspection.	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
6.5.4	Growers and millers shall make demonstrable efforts to monitor and improve workers' access to adequate, sufficient and affordable food. - Minor compliance –	Accesses to food for the workers are considered adequately and sufficiently.	Complied
Criterion			
		form and join trade unions of their choice and to bargain colled	tively. Where the
		ning are restricted under law, the employer facilitates parallel n	
	at and free association and bargaining for		
6.6.1	A published statement in local languages recognising freedom of association shall be available. - Major compliance -	Statement was published in "Buku Panduan Pekerja-pekerja Buruh Am and "Buku Panduan Pengurusan Lestari, Simon Lord, June 2007.	Complied
6.6.2	Minutes of meetings with main trade unions or workers representatives shall be documented. - Minor compliance -	Sepang Loi Estate: No any Staff Union (AMESU) and Workers Union (NUPW) were formed by both staff and workers. There was a briefing session by representative from NUPW Kluang branch conducted on 27/9/2017 by Sepang Loi Estate on the membership of NUPW among estate workers.	Complied
		Kemedak Estate: No any Staff Union (AMESU) and Workers Union (NUPW) were formed by both staff and workers. Kemedak Estate management conducted meeting with worker's representative on periodical basis. Latest meeting was conducted on 30/10/2017.	
	e not employed or exploited.		
6.7.1	There shall be documentary evidence that minimum age requirements are met. - Major compliance -	Based on records of employee lists, operating units are complied with the minimum age requirement. No employees below the age of 18.	Complied
Criterion	5.8:		
	f discrimination based on race, caste, nat liation, or age, is prohibited.	ional origin, religion, disability, gender, sexual orientation, unic	n membership,
6.8.1	A publicly available equal opportunities policy including identification of relevant/affected groups in the local environment shall be documented. - Major compliance -	A human policy in combination of on equal opportunity available and displayed at all operating unit offices along with the other policies.	Complied
6.8.2	Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against. - Major compliance -	Migrant workers are recruited with 2 years contract. Local workers are on a long term employment. No any kind of discrimination was noted. Job opportunities and amenities such as free housing, water and electricity supplies, medical care are given to all employees without discrimination. All employees are aware of the grievance procedures through the various Committees such as Gender Committee for women, Foreign Workers Representation and Union Committee to highlight their concerns and grievances if any. No grievances were highlighted to the audit team by internal and external stakeholders.	Complied



PF441

Criterion	/ Indicator	Assessment Findings	Compliance
6.8.3	It shall be demonstrated that recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available.	Recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available in mill and estates. It was noted during the audit that there is no discrimination based on nationality, race, gender, age, etc.	Complied
- H - I	- Minor compliance -		
Criterion (5.9: harassment or abuse in the work place,	and reproductive rights are protected	
6.9.1	Policy to prevent sexual and all other forms of harassment and violence shall be implemented and communicated to all levels of the workforce. - Major compliance -	Policy on protection against Sexual Harassment and other forms of harassment available and implemented. There is no any reported case of harassment in the operating units. Gender committee namely "WOW" (Women Onwards) has been established in all operating units and guided by quality department from HQ. Latest meeting for WOW at Sepang Loi Estate was conducted on 30/10/2017.	Complied
		For Kemedak Estate, WOW meeting was conducted on 22/8/2017.	
6.9.2	A policy to protect the reproductive rights of all, especially of women, shall be implemented and communicated to all levels of the workforce. - Major compliance -	A Policy of Right of Employees also available stated that the company recognizes and respects the rights of employees of their rights and freedom relating to reproduction and reproductive health. SOP to protect the reproductive rights also established under SPO-Core Labour dated 04.09.17 which was communicated by the management of each operating units during WOW meetings and workers assembly meetings.	Complied
6.9.3	A specific grievance mechanism which respects anonymity and protects complainants where requested shall be established, implemented, and communicated to all levels of the workforce. - Minor compliance -	Existing grievance procedure to handle grievances from internal and external stakeholders contains flow chart and available in the local language. Grievances and complaints are treated as confidential and not discussed in public. This procedure was communicated by the management of each operating units during WOW meetings and workers assembly meetings.	Complied
Criterion			
Growers ar 6.10.1	d mills deal fairly and transparently with Current and past prices paid for Fresh Fruit Bunches (FFB) shall be publicly available. - Minor compliance -	smallholders and other local businesses. Current and past prices paid for FFB was sighted publicly available at the mill. It was noted that Pricing mechanism for FFB is based on Malaysian Palm Oil Board pricing published in the MPOB website.	Complied
6.10.2	Evidence shall be available that growers/millers have explained FFB pricing, and pricing mechanisms for FFB and inputs/services shall be documented (where these are under the control of the mill or plantation). - Major compliance -	Palong Cocoa Palm Oil Mill only receives certified FFB starting from 1 st November 2017. This is based on the termination contract for all outside crop production dated 1 st Sept 2017 to Kim Ma Oil Palm, Eng Huat Latex Concentrate Sdn Bhd, Chandra Brosis Group Sdn Bhd and Hong Bee Agriculture Sdn Bhd. Palong Cocoa Mill will not receive any FFB from Unilease Plantation Sdn Bhd and Guan Leng Trading Sdn Bhd in 2017 as per letter (FFB Purchase Contract Agreement 2017) dated 12.01.17.	Complied

Criterion /	/ Indicator	Assessment Findings	Compliance
6.10.3	Evidence shall be available that all parties understand the contractual agreements they enter into, and that	Evidence of previous sample FFB purchase contract prior to termination sighted as following:	Complied
	contracts are fair, legal and transparent.	Title: Purchase of FFB; Vendor; Kim Ma Oil Palm (Transport) Sdn. Bhd.; Date: 15/11/2016	
	- Minor compliance -	Agreement on Self-Billed Invoice; Vendor: Eng Huat Latex Concentrate Sdn. Bhd.; Date: 31/12/2016	
6.10.4	Agreed payments shall be made in a timely manner. - Minor compliance -	All payments were made in timely manner based on interview with sampled vendor. Sample evidence of payment (Voucher) obtained as following: - Syarikat Chiseng Motor Sdn. Bhd.; Payment # 17000430; being payment for the supply of tractor/MB parts dated on 12/9/2017 - WH Electrical Engineering being payment for the supply of labour and materials of electrical motor servicing dated on 26/8/2016	Complied
Criterion (
Growers an 6.11.1	d millers contribute to local sustainable d Contributions to local development	evelopment where appropriate. Contributions to local development made based on the	
0.11.1	that are based on the results of consultation with local communities	results of consultation with local communities sighted as following sample:	Complied
	shall be demonstrated. - Minor compliance –	Enquiry Register Records Ref. # 05/2017: "Sumbangan Kewangan bagi Program Lawatan Sambil Belajar ke Pulau Pinang" for Sekolah Kebangsaan Kemedak dated 5/10/2017. Petty cash voucher # 17000079; dated 9/10/2017.	
6.11.2	Where there are scheme smallholders, there shall be evidence that efforts and/or resources have been allocated to improve smallholder productivity. - Minor compliance –	No scheme smallholders involved within Palong Cocoa certification unit.	Not applicable
Criterion 6			
	f forced or trafficked labour are used. There shall be evidence that no forms	Mayleys sheff and shelpshalder interview as firms that they	
6.12.1	of forced or trafficked labour are used. - Major compliance -	Workers, staff and stakeholder interview confirm that there is no any form of forced labour or trafficked labour in the operating units. All employees have employment contract and paid the agreed national minimum wages.	Complied
6.12.2	Where applicable, it shall be demonstrated that no contract substitution has occurred. - Minor compliance –	No contract substitution was noted.	Complied
6.12.3	Where temporary or migrant workers are employed, a special labour policy and procedures shall be established and implemented. - Major compliance -	Equal opportunity and non-discriminatory policy is implemented. No temporary workers. Migrant workers are treated equally as per the locals.	Complied
Criterion (5.13:		•
	d millers respect human rights.	The existing relies encode the second s	
6.13.1	A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations (see Criteria 1.2 and 2.1). - Major compliance -	The existing policy covers the necessary aspects of human rights. Employees are aware of their rights and workers and staff union monitor to ensure no violations.	Complied



Criterion	/ Indicator	Assessment Findings	Compliance
6.13.2	As long as children of foreign workers in Sabah and Sarawak are ineligible to attend government school, the plantation companies should engage in a process to secure these children access to education as a moral obligation.	Indicator relevant to Sabah and Sarawak. Not applicable for Peninsular Malaysia.	Not applicable
Palong Co		plantings supply base did not carry out any new plantings since Novembe illance assessment. The immature areas are replanted area.	r 2005. Therefore
Principle 8	3: Commitment to continual improve	ement in key areas of activity	
		eir activities, and develop and implement action plans that allow	w demonstrable
8.1.1	The action plan for continual improvement shall be implemented, based on a consideration of the main social and environmental impacts and opportunities of the grower/mill, and shall include a range of Indicators covered by these Principles and Criteria. As a minimum, these shall include, but are not necessarily be limited to: • Reduction in use of pesticides(Criterion 4.6); • Environmental impacts (Criteria 4.3, 5.1 and 5.2); • Waste reduction (Criterion 5.3); • Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8); • Social impacts (Criterion 6.1); • Optimising the yield of the supply base. • Major compliance -	 Beyond The Benchmark; Plantation Sustainability Report 2014 – 2015 2% reduction in usage of glyphosate on 1-year old palms by 2020 5% reduction in Paraquat out of total herbicide usage by 2020 Reduction in water usage to 1.2 m³/mt FFB processed Generally, the Palong Cocoa CU is committed to reduce the usage of pesticides by implementing IPM such as the increase in the planting of nectariferous beneficial plants such as <i>Cassia cobanensis, Antigonan leptopus, Turnera sublata</i> and installation of additional barn owls cages. The Palong Cocoa Palm Oil Mill, Sepang Loi and Kemedak estates had established its Environmental Management Programme to reduce impacts to the environment as identified in their Environmental Aspect Impact Register. Proposed Completion date and Person In-Charge are assigned. The progress is being tracked and reported monthly. The CU had established its waste management plan to reduce waste that it had identified. At the respective estate visited the following were sighted evident: 100% EFB (mill wastes) were used as fertilizer input to the field; empty agrochemical containers were disposed responsibly, and the practice of 3R (Reduce, Reuse and Recycle) for office and household wastes (at line-site). Mill approach to waste reduction were as follows: Fibre & shell were used as fuel in the boiler. The practice of 3R for office wastes. 	Complied

RSPO Public Summary Report Revision 4 (November / 2016)

Appendix B: Approved Time Bound Plan

Project	Estate	Plan
	PT Harapan Barito Sejahtera (PT HBS)	
Indonesia: PT Wisea Inspirasi Nusantara (PT WIN)	PT Sawit Sumber Rejo (PT SSR)	2019
	PT Wahana Semesta Karisma (PT WSK)	
	PT Nusa Persada Indonesia (PT NPI)	
Indonesia: PT Agro Maku Raya (PT	PT Surya Panen Subur (PT SPS)	To be included in TBP upon completion of
AMARA)	PT Tempirai Palm Resources (PT TPR)	acquisition (expected completion in 2019)
	PT Rambang Agro Jaya (PT RAJ)	
Malaysia Trader	Eng Lee Heng	2018

List of Estate Manage by Kulim (Malaysia) Berhad				
Mill Base	Kulim / Jcorp Estate	Estate	Status	
_		Tereh Utara		
		Tereh Selatan		
		Selai		
Tereh Mill		Enggang		
		Mutiara		
		Sg Sembrong		
		Sg Tawing		
	Kulim Estate	Rengam		
		Sedenak		
Sedenak Mill		Basir Ismail	Certified RSPO	
Sedenak Pili		Ulu Tiram		
		Kuala Kabong		
		REM/Pasak		
Sindora Mill		Sindora		
		Sungai Papan		
		Sepang Loi		
		UMAC		
Palong Cocoa Mill		Labis Bahru		
		Mungka		
		Kemedak		

		Palong	
	Kulim Estate	Pasir Panjang	
Pasir Panjang Mill	Kuiin Estate	Siang	
	Jcorp Estate	Bukit Kelompok	Certified RSPO
		Tunjuk Laut	Certified Nor O
	Scorp Estate	Pasir Logok	
		Bukit Payung	

RSPO Public Summary Report

Revision 4 (November / 2016)

Appendix C: Certification Unit RSPO Certificate Details

Kulim (Malaysia) Berhad Palong Cocoa Palm Oil Mill K.B. 504 85009 Segamat, Johor Malaysia

RSPO membership number: 1-0080-09-000-00

BSI RSPO Certificate No. : RSPO 613087 Date of Initial Certificate Issued: 23/01/2009 Date of Expiry: 22/01/2019 Applicable Standards: RSPO P&C MYNI-2014; RSPO Supply Chain Certification Standard November 2014 Module D – CPO Mills: Identity Preserved)

Palong Cocoa Palm Oil Mill and Supply Base							
Location Address	Palong Coco	Palong Cocoa Palm Oil Mill, K.B. 504 85009 Segamat, Johor, Malaysia					
GPS Location		102° 47′ 06	.04" E ; 2° 42' 2	3.09″ N			
CPO Tonnage Total		37,330.	.00 mt				
PK Tonnage Total		8,853.	00 mt				
CPO Claimed for Cert	ification*	37,330.	.00 mt				
PK Claimed for Certif	ication *	8,853.	00 mt				
Own estates FFB Ton	inage	177,076.	00 mt				
Scheme Smallholder	FFB Tonnage	-	-				
	Production Area		Infra & Other	HCV (ha)	Certified Area /	Annual FFB	
Estates	Mature (ha)	Immature (ha)	use (ha)		Total land lease (ha)	Production (mt)	
Palong Estate	1,420.52	411.34	84.26	5.68	1,921.80	28,496.00	
Mungka Estate	1,724.03	0	138.54	67.88	1,930.45	31,264.00	
Kemedak Estate	1,692.32	0	85.86	15.06	1,793.24	29,835.00	
Sepang Loi Estate	919.89	0	70.97	12.69	1,003.55	19,151.00	
UMAC Estate	1,549.81	0	60.29	2.24	1,612.34	31,996.00	
Labis Bahru Estate	1,719.89	247.69	129.33	14.53	2,111.44	36,334.00	
TOTAL	9,026.46	659.03	569.25	118.08	10,372.82	177,076.00	

RSPO Public Summary Report Revision 4 (November / 2016)

Appendix D: Assessment Plan

Date	Time	Subjects	Hafri	Daniel	Mahzan
Tuesday 31/10/2017	PM	Audit team travel to Segamat	~	~	~
Wednesday 1/11/2017 Palong	08.30 - 09.00	 Opening Meeting: Opening Presentation by Audit team leader. Confirmation of assessment scope and finalize Audit plan (including stakeholder's consultation). 	~	×	×
Cocoa Palm Oil Mill	09.00 - 12.00	Palong Cocoa Palm Oil Mill Inspection: FFB receiving, warehouse, workshop, wastes management & Landfill, Effluent Ponds, OSH & ERP, Environment issues, POME application, water treatment, staff, workers and contractor interview, housing and facility inspection, clinic, etc.	✓	✓	×
	12.00 - 13.00	Lunch	\checkmark	~	~
	13.00 - 16.30	Palong Cocoa Palm Oil Mill : Visit to laboratory, weighbridge and palm product storage area. Document Review P1 – P8: SOPs, Supply chain for CPO mill, Review on SEIA documents and records, wage records, employee data, training records, legal permits, mill inspection and internal monitoring records, CIP & implementation etc. Verify previous nonconformities.	✓	~	~
	16.30-17.00	Interim Closing briefing.	✓	✓	~
Thursday 2/11/2017 Sepang Loi	08.30 - 12.00	Sepang Loi Estate Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation, OSH&ERP, workshop, storage area (agrochemical, fertilizer,	-	✓	✓
Estate	09.00 - 12.00	lubricant etc), agrochemical mixing area, Schedule waste management, worker housing, clinic, Landfill, , etc.Meeting with stakeholders(Government, village rep,	✓	-	-
	10.00 10.00	smallholders, Workers Leader, contractor etc.)			
	12.00 - 13.00	Lunch	<u>√</u>	✓	✓
	13.00 – 16.30	Sepang Loi Estate Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc).	~	~	
	16.30-17.00	Interim Closing Briefing	✓	✓	✓
Friday 3/11/2017	8.30 - 12.00	Kemedak Estate Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM implementation,	✓	~	~
Kemedak Estate		OSH&ERP, workshop, storage area (agrochemical, fertilizer, lubricant etc), agrochemical mixing area, Schedule waste management, worker housing, clinic, Landfill, , etc.			
	12.00 - 13.00	Lunch	\checkmark	~	~
	13.00 - 16.00	Kemedak Estate Document review P1 – P8: (General Documentation e.g. Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc).	~	×	×



RSPO Public Summary Report Revision 4 (November / 2016)

Date	Time	Subjects	Hafri	Daniel	Mahzan
	16.00-17.00	Verify any outstanding issues and preparation for Closing Meeting	√	√	~
	17.00-18.00	Closing Meeting	\checkmark	✓	✓
Saturday 4/11/2017	AM	Audit team travel back to KL	\checkmark	\checkmark	√

RSPO Public Summary Report Revision 4 (November / 2016)

Appendix E: Stakeholders Contacted

Internal Stakeholders	Vendor/Contractors
Managers and Assistant Managers Staff and Clerks Foreign Workers Gender Committee Chairman Field workers NUPW representative	Ikra Niaga (Mechanical Contractor) Syarikat Hong Leong Huat (FFB Transporter) Kedai Makan Norsiah
Government Departments	Local Communities
Balai Polis Buloh Kasap	Kampung Gelang Chinchin Village Chief

RSPO Public Summary Report

Revision 4 (November / 2016)

Appendix F: CPO Mill Supply Chain Assessment Report (Module E - CPO Mills: Identity Preserved)

Requirements	Compliance
D.1 Definition	
D.1.1 A mill is deemed to be Identity Preserved (IP) if the FFB used by the mill are sourced from its own supply base certified to the RSPO Principles and Criteria (RSPO P&C). Certification for CPO mills is necessary to verify the volumes and sources of certified FFB entering the mill, the implementation of any processing controls (for example, if physical separation is used), and volume sales of RSPO certified products. A mill may be taking delivery of FFB from uncertified growers, in addition to those from its own certified land base. If a mill processes certified and uncertified FFB without physically separating the material then only Module E is applicable.	Palong Cocoa Palm Oil Mill only receives certified FFB starting from 1 st November 2017. This is based on the termination contract for all outside crop production dated 1 st Sept 2017 to Kim Ma Oil Palm, Eng Huat Latex Concentrate Sdn Bhd, Chandra Brosis Group Sdn Bhd and Hong Bee Agriculture Sdn Bhd. Palong Cocoa Mill will not receive any FFB from Unilease Plantation Sdn Bhd and Guan Leng Trading Sdn Bhd in 2017 as per letter (FFB Purchase Contract Agreement 2017) dated 12.01.17. Therefore, Palong Cocoa POM qualifies for the Identity Preserved supply chain system and module. During the extension scope of mill, auditor has verified the volumes and sources of certified FFB entering the mill, the implementation of processing controls and volume sales of RSPO certified products.
D.2 Explanation	
D.2.1 The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill must be recorded by the certification body (CB) in the public summary of the P&C certification report. This figure represents the total volume of certified palm oil product (CPO and PK) that the certified mill is allowed to deliver in a year. The actual tonnage produced shall then be recorded in each subsequent annual surveillance report. D.2.2 The mill must also meet all registration and reporting requirements for the appropriate supply chain through the RSPO	The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill is recorded in this public summary report. The mill has met all registration (member ID: RSPO_PO1000001265) and reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform).
supply chain managing organization (RSPO IT platform or book and claim).	
D.3 Documented procedures	
Instructions to ensure the implementation of all the elements specified in these requirements. This shall include at minimum the following: a) Complete and up to date procedures covering the implementation of all the elements in these requirements; b) The role of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able to demonstrate awareness of the site's procedures for the implementation of this standard.	Latest written documented procedures for IP were Palong Cocoa POM, Support Process Procedure – Product Identification & Traceability, Doc No: PCM/SOP/6.3, date 04.10.17 Rev 1, Issue No 2 and Palong Cocoa POM, Support Process Procedure – Product Handling & Storage, Doc No: PCM/SOP/6.5, date 04.10.17 Rev 2, Issue No 2. The IP model is used because only certified FFB from own supply base to be received and processed at Palong Cocoa POM starting November 2017. The Manager/Acting Manager able to demonstrate overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. Seen the appointment letter circulated on 01.09.17 and the effective date is on 15.09.17 by the Senior Manager, Engineering Department.
D.3.2 The site shall have documented procedures for receiving and processing certified and non-certified FFBs.	Palong Cocoa POM has documented procedures (as per above in D.3.1) for the incoming FFB, processing and outgoing palm products (CPO and PK). The procedure covers receiving and processing of certified FFBs.



RSPO Public Summary Report

Revision 4 (November / 2016)

D.4 Purchasing and goods in	
D.4.1 The site shall verify and document the tonnage and sources of certified and the tonnage of non-certified FFBs received.	Similar to last assessment daily records are prepared at the entry point at the weighbridge. Daily summary and monthly summary documented for all the certified FFB. Seen the incoming and outgoing of outside crop maintained. The last OCP received was on 01.10.17 from Hong Bee Agriculture Sdn Bhd. Further sample document as below:
	 Sample of documents below: Daily Mill Production Report, from 01-31.10.17 Weighbridge ticket: Receiving No: R082965, Date: 01.10.2017, Seller: Hong Bee Agriculture Sdn Bhd, Product: FFB, Volume: 3460 kg. Segregation on Mass Balance CPO for IP Conversion table.
D.4.2 The site shall inform the CB immediately if there is a projected overproduction of certified tonnage.	The facilities aware of this procedure to inform the CB immediately if there is a projected overproduction of certified tonnage.
D.5 Record keeping	
D.5.1 The site shall record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a three-monthly basis.	All the inventory records are maintained and updated on daily basis and monthly report shows monthly inventory. Computerized system in place. No PKO and Palm Kernel Cake at Palong Palm Oil mill. PK is sold to 3rd party Kernel Crushing Plant. Daily records are prepared at the entry point at the weighbridge. Daily summary and monthly summary documented for all the FFB received. Records of certified FFB received verified during annual surveillance. Records verified by internal and external audit.
	Sighted the Sustainable Product Monthly Movements for Palong Cocoa POM for year 2017 in 3 monthly basis was updated with FFB receiving, FFB processed, CPO production and PK production.
D.6 Processing	
D.6.1 The site shall assure and verify through documented procedures and record keeping that the RSPO certified oil palm product is kept segregated from noncertified material including during transport and storage.	During this assessment it was confirmed that only certified source of FFB from own plantation. This ensures that there is no possibility of mixing during processing. In the daily and Monthly summary report, there are 2 process tanks (250 MT), 5 storage tanks (1500 MT) and 3 bunkers (150 MT). PT 1 and PT 2 has undergone the cleaning process on 08.10.17 and 4.10.17 respectively while PT 4 has been through the flushing procedure and flushed to PT 5 on 05.11.17, and PT 5 is planned to have the cleaning process with a dead stock of 22.23 MT on this November 2017. PT 3 and PT 6 has maintained empty for IP segregation. PT 7 has the deadlock of MB volume 10.88 MT as at 15.11.17 but seen the management decision to recommend the deadlock amounts to be disposed in October 2017 in letter dated 05.09.17 titled 'Verification of Tank Bottom CPO Stock'. Palong Cocca POM will do the cleaning after disposed the deadlock amount in November 2017-(to follow up on the cleaning process for PT 5 and PT 7 before IP certified this November 2017).
D.6.2 The objective is for 100 % segregated material to be reached.	Processing and storage records can trace back to only certified segregated FFB and finish product (CPO and PK) through traceability records such as daily and monthly summary and weighbridge records.
	Palong Cocoa POM has the annual Tank Cleaning Program 2017 CPO Storage, Clarification/Oil Room and Water Treatment. This ensures that 100% segregated materials are reached.

Actual Tonnage Certified Palm Production - 01 Nov 2016 - 31 Oct 2017

Mill	Capacity	СРО	РК
Palong Cocoa Palm Oil Mill	40 mt/hr	36,101.00	8,654.28

Actual Tonnage Sales of Certified Palm Products - 01 Nov 2016 - 31 Oct 2017

Mill	Certified CPO Sales	Certified PK Sales	Remarks
Palong Cocoa Palm Oil Mill	11,386.74	2,663.15	RSPO MB Scheme

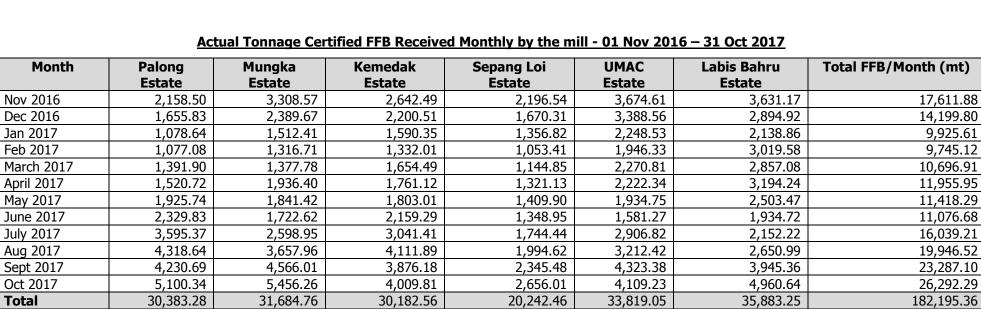
Actual Tonnage Sales of Certified Palm Products (under other Scheme) - 01 Nov 2016 - 31 Oct 2017

Mill	Certified CPO Sales	Certified PK Sales	Remarks
Palong Cocoa Palm Oil Mill	679	0	ISCC Scheme

Actual Tonnage Sales of Conventional Palm Products - 01 Nov 2016 - 31 Oct 2017

Mill	Conventional CPO Sales	Conventional PK Sales	Remarks
Palong Cocoa Palm Oil Mill	24,030.56	5,989.07	Conventional sales

PF441 RSPO Public Summary Report Revision 4 (November / 2016)



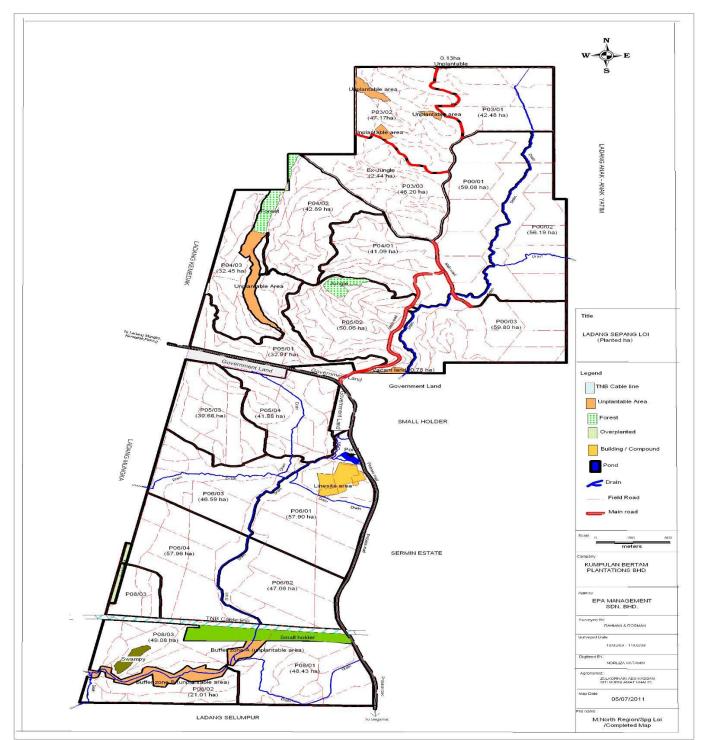
bsi.

PF441 RSPO Public Summary Report Revision 4 (November / 2016)



Appendix G: Location Map of Palong Cocoa Palm Oil Mill

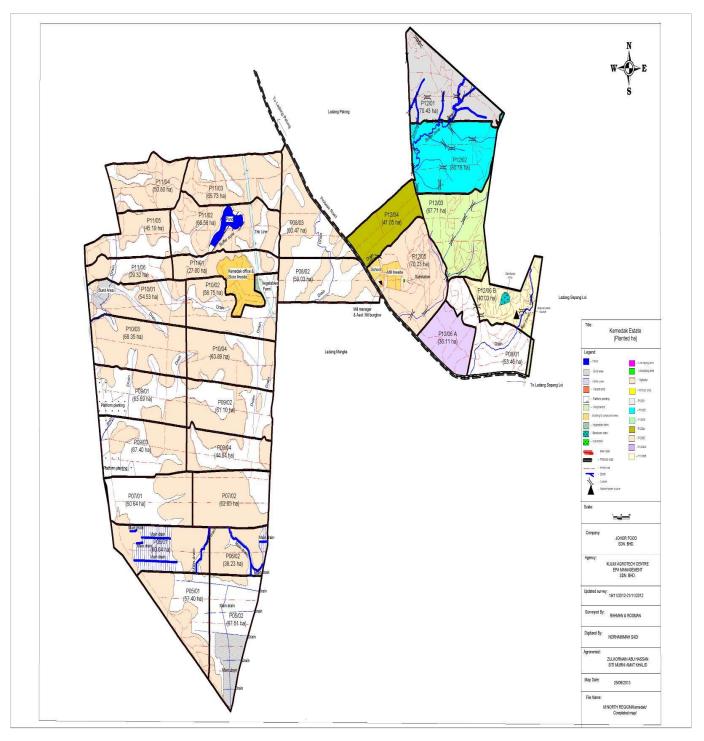
PF441 RSPO Public Summary Report Revision 4 (November / 2016)



Appendix H: Sepang Loi Estate Field Map

PF441 RSPO Public Summary Report Revision 4 (November / 2016)

Appendix I: Kemedak Estate Field Map





Appendix J: List of Smallholder Sampled

(Not applicable)

18.50 4.59

RSPO Public Summary Report Revision 4 (November / 2016)

%

Appendix K: GHG Reporting Executive Summary

The GHG emissions that were produced in 2016 for Palong Cocoa Palm Oil Mill and supply base was calculated using the GHGpalm Calculator version 3.0. The assessment team had verified the data input in the GHGplam Calculator against operations records. Palm GHG Calculation Options selected 'Full version' and 'Exclude LUC Emission' calculation option is not applied. The records verified includes:

- i. Estates area planted data
- ii. Fuel consumed
- iii. Mill datas include CPO produced, PKO Produced and FFB Processed
- iv. Fertilizer consumed data for both estates and smallholders.

The summary of the Net GHG emitted in 2016 for Palong Cocoa Palm Oil Mill and supply base are as following:

Extraction

Emission per product	tCO ₂ e/tProduct
СРО	1.09
РКО	1.09

	Land Use	На
)9	KER	
)9	OER	

Production	t/yr
FFB Process	171,606.97
CPO Produced	31,738.85
PKO Produced	7,880.53

Land Use	На
OP Planted Area	9,690.15
OP Planted on peat	0
Conservation (forested)	0
Conservation (non-forested)	118.08
Total	9,808.23

Summary of Field Emission and Sink

	Own Crop*		Group		3 rd Party		Total	
	tCO₂e	tCO2e / FFB	tCO ₂ e	tCO2e / FFB	tCO2e	tCO2e / FFB	tCO ₂ e	tCO₂e / FFB
Emission	·							
Land Conversion	95,517.02	0.58	0	0	22,919.00	2.75	118,436.02	3.33
CO ₂ Emission from fertilizer	2,260.14	0.01	0	0	920.47	0.11	3,180.61	0.12
NO ₂ Emmision	6,730.30	0.04	0	0	370.71	0.04	7,101.01	0.08
Fuel Consumption	1,457.42	0.01	0	0	717.41	0.09	2,174.83	0.10
Peat Oxidation	0	0	0	0	0	0	0	0
Sink								
Crop Sequestration	(90,386.14)	(0.55)	0	0	(21,293.92)	(2.55)	(111,680.06)	(3.10)
Conservation Sequestration	(240.99)	0	0	0	0	0	(240.99)	0
Total	15,337.75	0.09	0	0	3,633.67	0.44	18,971.42	0.53

*Note: Includes estates



Summary of Mill Emission and Credit

	tCO2e	tCO ₂ e/tFFB
Emission		
POME	30,742.84	0.18
Fuel Consumtion	249.04	0.00
Grid Electricity Utilisation	208.37	0.00
Credit		
Export of Grid Electricity	0.00	0.00
Sales of PKS	-2,413.51	-0.01
Sales of EFB	0	0
Total	28,786.74	0.17

Summary of Kernel Crusher Emission and Credit (if applicable)

Emissions	tCO ₂ e
PK from own mill	0
PK from other source	0
Fuel Consumptions	0
Total Crusher emissions	0

*This mill has no kernel crusher operation.

Palm Oil Mill Effluent (POME) Treatment:	
Divert to Compost (%)	0
Divert to anaerobic diversion (%)	100

POME Diverted to Anaerobic Digestion:	
Divert to anaerobic pond (%)	100
Divert to methane captured (flaring) (%)	0
Divert to methane captured (energy generation) (%)	0

PF441

RSPO Public Summary Report

Revision 4 (November / 2016)

Appendix L: List of Abbreviations Used Annual Surveillance Assessment ASA BOD **Biological Oxygen Demand** CHRA Chemical Health Risk Assessment CIP **Continual Improvement Plan** CPO Crude Palm Oil Certification Unit CU DOA Department of Agriculture Department of Environment DOE DOSH Department of Occupational Safety & Health EFB **Empty Fruit Bunch** EIA **Environmental Impact Assessment** EHA Estate Hospital Assistant EMS **Environmental Management System Emergency Response Plan** ERP Et Cetera (others) Etc. Fresh Fruit Bunch FFB HA Hospital Assistant High Conservation Value HCV HIRARC Hazard Identification, Risk Assessment and Risk Control IPM Integrated Pest Management International Sustainable Carbon Certification ISCC LOTO Log Out Tag Out MPOA Malaysian Palm Oil Association Material Safety Data Sheet MSDS MSPO Malaysian Sustainable Palm Oil MPOB Malaysia Palm Oil Board MI MY-NI Malaysian National Interpretation Non-Governmental Organisation NGO OSH Occupational Safety & Health **Operating Unit** OU OFI Opportunity for improvement PEL Permissible Exposure Limit PΚ Palm Kernel PKO Palm Kernel Oil PCPOM Palong Cocoa Palm Oil Mill Palm Oil Mill POM Personal Protective Equipment PPE RED Renewable Energy Directive P&C Roundtable on Sustainable Palm Oil Principle & Criteria RSPO SCCS Supply Chain Certification Standard Social & Environmental Impact Assessment SEIA SHO Safery and Health Officer SIA Social Impact Assessment SOP Standard Operating Procedure Suruhanjaya Perkhidmatan Air Negara SPAN Water Treatment Plant WTP Visiting Medical Officer VMO